

# I-MED Online: features & benefits



Visit [portal.i-medonline.com.au](http://portal.i-medonline.com.au)

I-MED Online's enhanced operating and navigational features simplify how to access I-MED Radiology results, providing referrers with a more efficient and user-friendly platform to manage and review their patient information. I-MED Online is periodically reviewed and updated to ensure referrers can find answers to their clinical questions faster.

## I-MED Online's key functions include:

- **(New)** Up-to-date Billing Guide
- Patient Search
- Viewing reports/images
- Break glass
- Send e-Referral
- Order referral pads
- Save frequent search parameters
- View upcoming patient appointments

## Up-to-date Billing Guide

Our easy-to-use Billing Guide covers common procedures and enables quick searching by clinic to check I-MED bulk billing, view live pricing updates, and confirm pensioner or concession eligibility so costs are clear upfront.

**Billing Guide Lookup**

I-MED Radiology employs a mixed billing policy. To deliver the highest quality imaging services, we continually invest in our expert staff and the latest medical technology. Charging a gap fee helps us maintain and upgrade our equipment, ensuring patients receive the best possible care. For further information please contact your local clinic.

Please note: prices are indicative only and may change without notice. Bulk billing applies to eligible scans. Fees can vary depending on the body part being imaged, the complexity of the scan, and the location. Weekend rates may differ. Rates apply to outpatients only. Full payment, including any Medicare rebate and applicable gap fee, is required on the day of service.

Postcode or suburb: 2067 - CHATSWOOD | Choose location: Chatswood | Choose procedure: All | Search

**Our Associations**

- DIAS  
DIAGNOSTIC IMAGING ASSOCIATION
- ADIA  
australian diagnostic imaging association

Procedure dropdown menu:

- All
- X-Ray
- Ultrasound
- CT
- MRI
- PET
- Dental
- Nuclear Medicine
- Bone densitometry (DEXA)
- Mammography/Tomosynthesis

Understand costs upfront with live pricing updates on common procedures.

Postcode or suburb: 2067 - CHATSWOOD | Choose location: Chatswood | Choose procedure: Ultrasound | Search

Last updated: 03/02/2026 | Print

| LOCATION  | PROCEDURE                              | PENSIONER/HCC GAP | PRIVATE GAP |
|-----------|--|-------------------|-------------|
| Chatswood | Ultrasound - Core Biopsy               | Bulk Billed       | \$195.00    |
| Chatswood | Ultrasound - Interventional (MSK)      | Bulk Billed       | \$195.00    |
| Chatswood | Ultrasound - Vascular                  | Bulk Billed       | \$130.00    |
| Chatswood | Ultrasound - General /MSK (unilateral) | Bulk Billed       | Bulk Billed |
| Chatswood | Ultrasound - Obstetric (exc dating)    | Bulk Billed       | \$190.00    |
| Chatswood | Ultrasound - Obstetric (dating)        | Bulk Billed       | \$140.00    |
| Chatswood | Ultrasound - Breast                    | Bulk Billed       | \$120.00    |
| Chatswood | Ultrasound - Carotid/DVT               | Bulk Billed       | Bulk Billed |

I-MED Radiology Network | Patient search | Send e-referral | Account details | Logout

### Patient search

Full name or Patient ID | DOB DD/MM/YYYY | Search

Today | All modalities | Referred within my network | All listed practices

All time | All modalities | Referred by anyone | All listed practices

Yesterday | CR | Referred within my network | Boston Medical Center

Today | CT | Referred within my network | Sydney Medical Center

Past week | Mammography | Referred by me | Adelaide Royal Hospital

Past 2 weeks | MRI | Boston Medical Center v1

Past month | Nuclear Medicine

Past 6 months | PET

Past year | Plain X-ray

Ultrasound

IF referred by anyone is selected, then practices becomes disabled:

Referred by anyone | All practices

## Patient search

For enhanced security and search accuracy, enter the patient's date of birth and name in the search fields.

In addition to the primary search fields (Name, Patient ID, and DOB), a submenu of filters is also available to further refine results based on the following details:

- Date of study
- Modality
- Referrer status
- Linked Practices (created during set-up)

Search results are shown in chronological order, with the most recent study appearing at the top.

The drop-down arrow beside the patient's name will reveal all relevant demographic and study details. Each line reflects an individual accession number.

I-MED Radiology Network | Patient search | Send e-referral | Account details | Logout

### Patient search

Full name or Patient ID | DOB DD/MM/YYYY | Search

All time | All modalities | Referred within my network | All listed practices

Clear all

| Name               | DOB        | Patient ID | Latest study |
|--------------------|------------|------------|--------------|
| ▼ JAMES, Alexander | 02/07/2001 | 88746275   | 20/08/2021   |
| ▼ JAMES, Alexander | 18/07/1962 | 88746275   | 20/08/2021   |
| ▼ JAMES, Alexander | 27/11/1974 | 74202408   | 20/08/2021   |

## Save frequent search parameters

In the existing 'Patient Search' function, referrers can **save** their most frequently used search query as a default. Once saved, all future searches will retain the selected search parameters, unless they resets their search filters.

The screenshot shows the 'Patient Search' page with the following elements:

- Navigation bar: I-MED Radiology Network, Patient Search, Send e-Referral, Patient Appointments, Support, My Account, Logout.
- Search filters: Full name or Patient ID, DOB DD/MM/YYYY, Search button, Today, All modalities, Referred by me, All listed practices.
- Buttons: Reset, Save filters as default.
- Tooltip: Saved filters will be applied by default for every new search.
- Table of results:

| Name           | DOB        | Patient ID | Latest study |
|----------------|------------|------------|--------------|
| TEST, Mrs Test | 01/01/2000 | 77.479438  | 01/11/2023   |
| TEST, Mrs Test | 01/01/2000 | 77.479438  | 16/05/2022   |
| TEST, Mrs Test | 01/01/2000 | 77.479438  | 10/05/2022   |
| TEST, Mrs Test | 01/01/2000 | 77.479438  | 27/04/2022   |
| TEST, Mrs Test | 01/01/2000 | 77.479438  | 11/04/2022   |
| TEST, Mrs Test | 01/01/2000 | 77.479438  | 07/04/2022   |
| TEST, Mrs Test | 01/01/2000 | 77.479438  | 31/03/2022   |
| TEST, Mrs Test | 01/01/2000 | 77.479438  | 21/03/2022   |

## View upcoming patient appointments

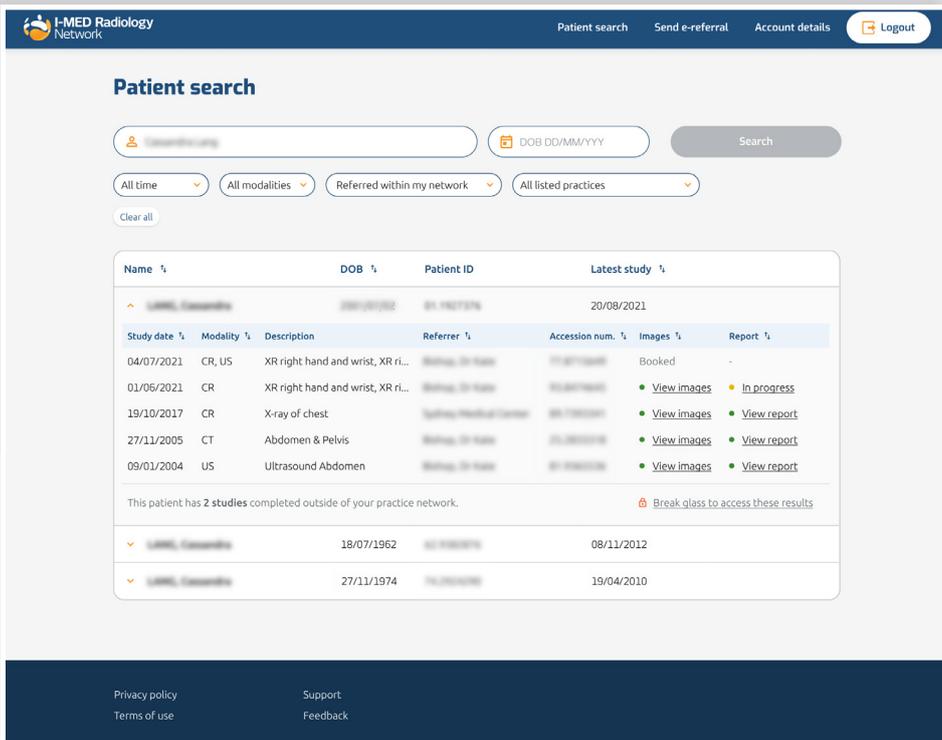
The "Patient Appointments" button on the top menu allows referrers to easily search for upcoming I-MED appointments for their patients. Referrers can customise the time frame, and book appointments on behalf of their patients through the integrated I-MED online booking platform.

The screenshot shows the 'Upcoming Appointments' page with the following elements:

- Navigation bar: I-MED Radiology Network, Patient Search, Send e-Referral, Patient Appointments, Support, My Account, Logout.
- Search filters: Full name or Patient ID, DOB DD/MM/YYYY, Search button, Next year, All modalities, Referred by me, All listed practices, Clear all.
- Button: Book an appointment.
- Table of results:

| Name           | DOB        | Patient ID                   | Referrer       | Next appointment      |               |          |
|----------------|------------|------------------------------|----------------|-----------------------|---------------|----------|
| TEST, Mrs Test | 01/01/2000 | 77.479438                    | TEST, Mrs Test | 01/11/2023            |               |          |
| Appt. date     | Appt. time | Location                     | Modality       | Description           | Accession no. | Status   |
| 01/11/2023     | 11.00 am   | I-MED Radiology - [redacted] | US             | US Left Hand or Wrist | 10.38362461   | Upcoming |

Footer: Privacy Policy, Terms of Use, Support, Feedback, I-MED Radiology Network, Copyright © I-MED Radiology Network 2021.



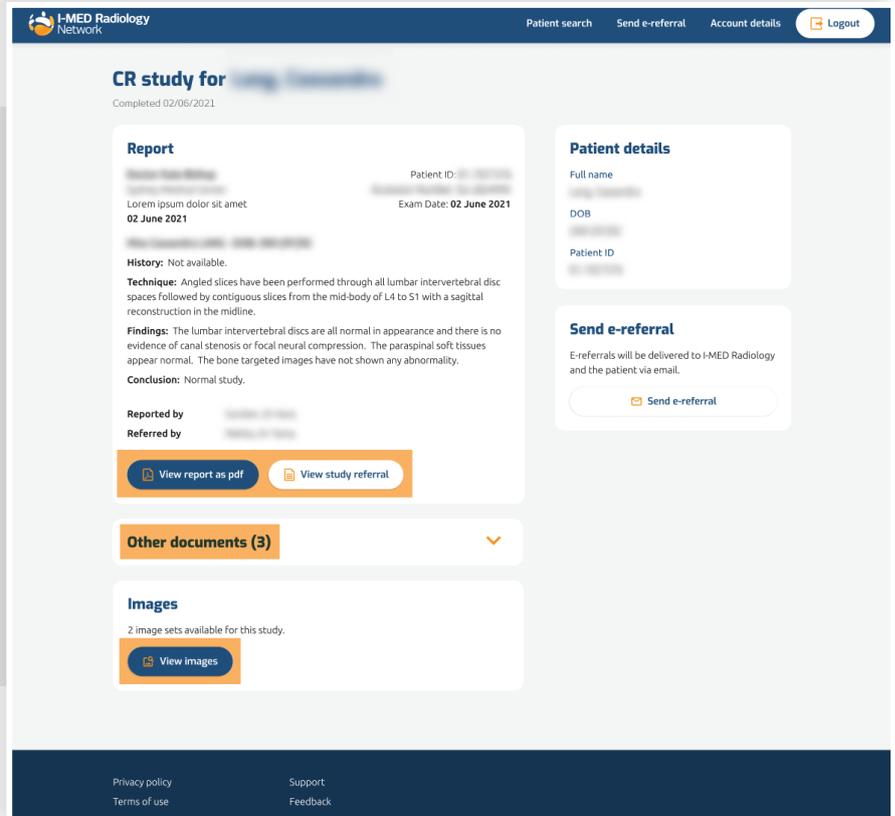
## View reports and images

Accessing images and reports can be achieved by expanding the patient search results and selecting the hyperlinks labelled 'View Images' and 'View Report.'

## View Report hyperlink

This will open the written report on screen, and enable the following:

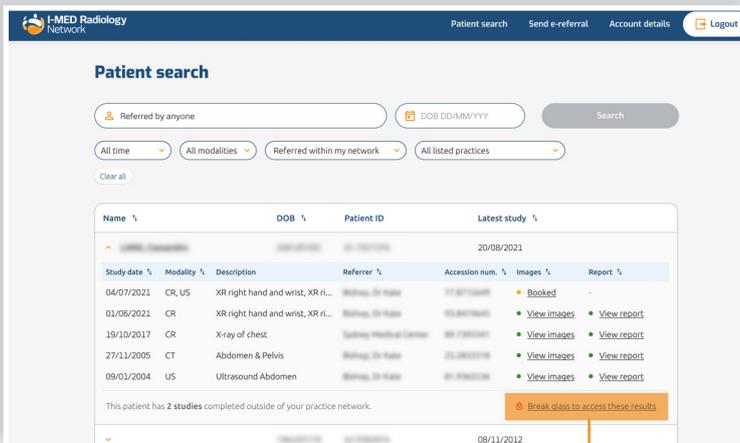
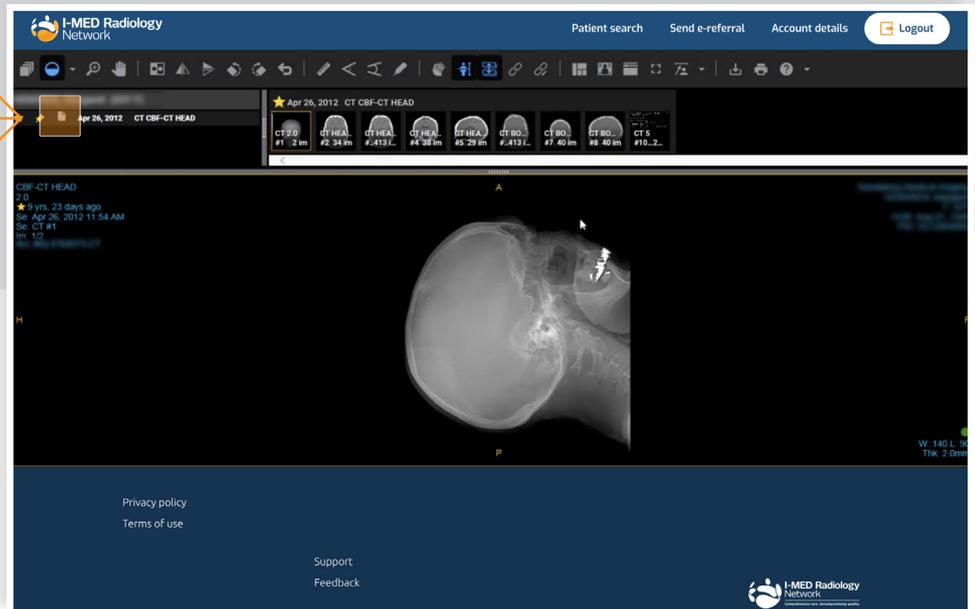
- Download as a pdf
- View the original study referral
- View other available scanned documents
- Navigate directly to the 'View images' page without going back to the homepage



## View images hyperlink

This will open the image viewer and showcase all available radiology images associated with the accession number.

The images and report can be viewed concurrently by clicking the 'report' icon within the image viewer.



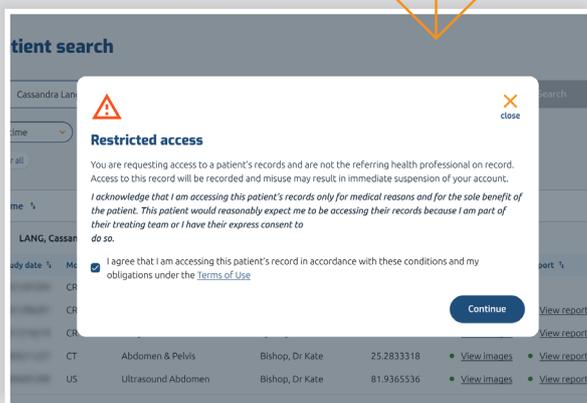
## Break glass function

It is now easier for users to identify and access 'break glass' studies. Search parameters can be updated using the filters at the top to identify studies outside the user's network. In particular, the user will need to select 'Referred by anyone' in the third drop-down filter to locate hidden studies.

If outside studies exist, a confirmation message underneath the list of visible studies will appear. To access these studies, users can click the 'Break glass to access these results' hyperlink beside this message. Studies that are hidden behind the 'break glass' are represented by the padlock icon on the right-hand side of each row.

Once access is granted, users can view images and reports via the hyperlinks as one would for studies within their network.

Accept the Terms and Conditions with breaking glass.



Break glass action is now required once per patient, rather than by study in the former version.

Once access is granted, users can view images and reports via the hyperlinks as one would for studies within their network.

## Send an e-Referral

Creating e-Referrals is more streamlined, and less likely to produce errors in information as known patient and referrer details will pre-populate in the dedicated fields. The user will simply need to enter the required exam and clinical details in the free text fields.

The process is divided into 4 sequential steps, shown on the right side of the form, for simplicity and to ensure all critical data is captured and sent to I-MED.

**Send e-referral**

This form will be emailed to I-MED Radiology and the patient once all steps are complete. If you leave before completing all steps in this form, the e-referral will not be sent.

**Patient details**

All fields must be completed before continuing.

Full name  DOB  Gender

Mobile number  Email address (optional)

Address

Suburb  Postcode  State

[Continue](#)

**Send e-referral**

This form will be emailed to I-MED Radiology and the patient once all steps are complete. If you leave before completing all steps in this form, the e-referral will not be sent.

**Examination and clinical details**

All fields must be completed before continuing.

Exam description

Clinical description

IV Contrast Alert (optional)  
Please indicate whether contrast allergy, renal disease or diabetes metformin treatment apply

[Continue](#)

1 Patient details  
2 Examination and clinical details  
3 Referring practitioner  
4 Confirm and send

1 Patient details  
2 Examination and clinical details  
3 Referring practitioner  
4 Confirm and send

## Order referral pads

Referrers can easily order referral pads through I-MED Online via the "My Account" link in the top menu and selecting "Click here to order" - which redirects them to the dedicated section on the I-MED website.

I-MED Radiology NETWORK

Patient Search Send e-Referral Patient Appointments Support My Account Logout

**My Account**

**Your profile**

**Login details**

Username

Password

[Change password](#)

**Contact info**

Email address

Mobile number

[Update contact info](#)

**Your listed practices**

[Add another practice](#)

**Order referral pads**

[Click here to order](#)

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## Contact us for support

For assistance with any technical issues you may have, please call or email our Referrer Success Team.

Call us on:  
1300 147 852

Or email us at:  
referrer.success@i-med.com.au