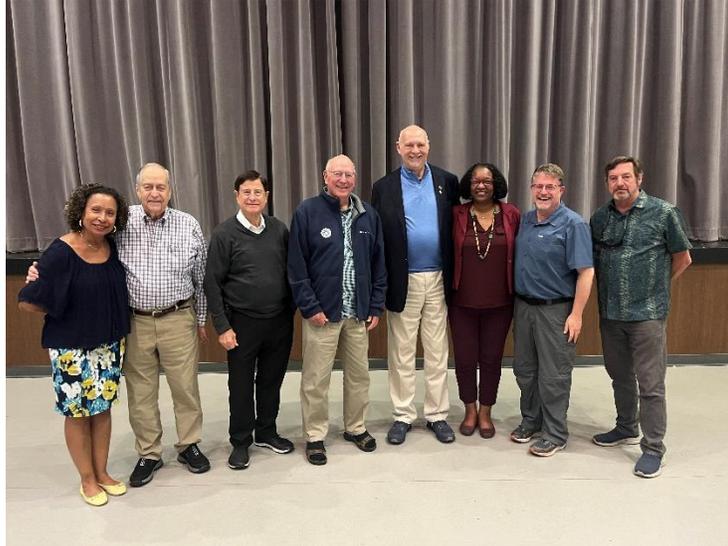


# County of Los Angeles Productivity Managers' Network

**38<sup>th</sup> Annual PQA Evaluation  
Hacienda Heights Community and Recreation Center  
August 6, 2025**



The Productivity Managers' Network's (PMN) meeting was held on Wednesday, August 6, 2025. Over 50 Productivity Managers, 8 Commissioners, and Commission staff were in attendance.

## [Meeting Agenda](#)

## Welcome Remarks



*Keisha Belmaster, Chair  
PMN Executive Committee*

**Keisha Belmaster, Chair, PMN Executive Committee**, welcomed the PMN to this year's evaluation, held at Hacienda Heights Community and Recreation Center. She welcomed all the newly appointed Managers taking part in their first evaluation for the upcoming Productivity and Quality Awards (PQA). She thanked Commissioners for attending the evaluation, along with Productivity Managers, who represented 31 County departments.

**Commissioner Nancy Harris**, 2025 PQA ad hoc Committee Chair, welcomed and thanked Managers on behalf of the Commission for attending the evaluation. She announced that 107 projects were submitted for award consideration. The Commission truly appreciates the Managers' time in reviewing, evaluating, and scoring all applications.

This year's theme, "*Resilient: Today, Tomorrow, Together*," acknowledges the ongoing creativity and persistence of the County leadership and workforce in a time of unprecedented challenge and change. The Commission commends the continued efforts from County departments to innovate, collaborate, and promote quality and productivity throughout Los Angeles County.



*Nancy Harris, Chair  
PQA ad hoc Committee*

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## **PQA Evaluation Overview and Instructions**

**Jane Lam, Program Manager, Quality and Productivity Commission**, provided the following instructions:

- Each entry can be awarded 1 to 4 points. 1 is the lowest score, and 4 is the highest score.
- Departments with multiple evaluators may submit only one scoring sheet.
- Higher points are awarded to projects that clearly exhibit quality and productivity, including factors such as:
  - Impact
  - Quality
  - Collaboration
  - Productivity or Service Enhancement
  - Measure of Success
  - Cost Benefit
  - Creativity
  - Transferability



Jane Lam, Program Manager  
Quality and Productivity Commission

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## Recognition of Most Creative PQA Entry Titles

**Keisha Belmaster and Jane Lam** stated that in prior years, former Commissioner Evelyn Gutierrez handed out the first awards for the most creative titles of the PQA season. In honor of Commissioner Gutierrez, QPC continues the tradition with the annual *Evelyn Guterrez Most Creative Titles Awards*. Keisha and Jane, along with Commissioners Harris and Waz, handed out the following awards for the most creative titles:

- **1<sup>st</sup> Place:** *From Ashes to Action: A New Dawn Has Come*, LA County Development Authority
- **2<sup>nd</sup> Place:** *Reading for Resilience: Library Services for All*, LA County Library with Third Supervisorial District, Fourth Supervisorial District, LA County Office of Education, Probation, and Sheriff's Department
- **3<sup>rd</sup> Place:** *Clearing the Air: Smoke Shop Health Response*, Public Health

Keisha and Jane also recognized the Department of Treasurer and Tax Collector for submitting the first entry of the year for their project, "Convenience at Your Fingertips: Online Tax Bills." They submitted it one month ahead of the deadline! Congratulations to all!

### Best Title – 1<sup>st</sup> Place



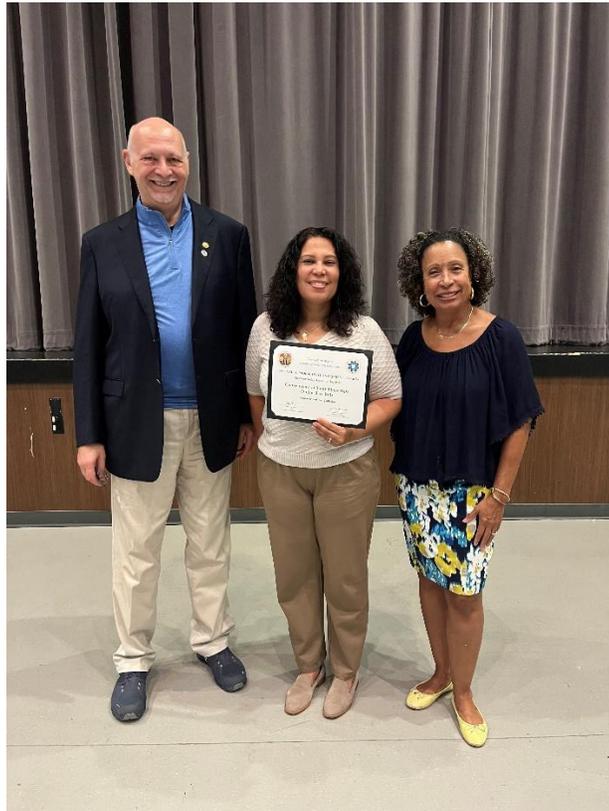
### Best Title – 2<sup>nd</sup> Place



**Best Title – 3<sup>rd</sup> Place**



**Winner – First Project Submitted**



**PMN evaluators hard at work!**

