



39TH ANNUAL
PRODUCTIVITY AND QUALITY AWARDS

CATALYSTS
FOR
INNOVATION

OCTOBER 7, 2026

THE MUSIC CENTER | DOROTHY CHANDLER PAVILION



COUNTY OF LOS ANGELES BOARD OF SUPERVISORS
EXECUTIVE OFFICE OF THE BOARD OF SUPERVISORS
CHIEF EXECUTIVE OFFICE
QUALITY AND PRODUCTIVITY COMMISSION

EXECUTIVE OFFICE



COUNTY OF LOS ANGELES

QUALITY AND PRODUCTIVITY COMMISSION



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39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

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39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

PROGRAM

The Music Center, Dorothy Chandler Pavilion - Grand Hall
135 North Grand Avenue, Los Angeles, California 90012

WELCOME

Jackie T. Guevarra, *Executive Director*
Quality and Productivity Commission

LAND ACKNOWLEDGEMENT

Commissioner William B. Parent, *Chair*
Quality and Productivity Commission

MASTER OF CEREMONIES

Amrit Singh, *News Anchor, Spectrum News 1*

HONOR GUARD

County of Los Angeles Fire Department Honor Guard

PLEDGE OF ALLEGIANCE

Ashley Cohen
U.S. Army Veteran and Public Information Associate
Department of Military and Veterans Affairs

OPENING REMARKS

Keisha Belmaster, *Chair*
Productivity Managers' Network

Sara Keating
Productivity and Quality Awards Co-Chair
Productivity Managers' Network

Patricia Soltero Sanchez
Productivity and Quality Awards Co-Chair
Productivity Managers' Network

Commissioner William B. Parent, *Chair*
Quality and Productivity Commission

LUNCH



39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

PROGRAM

(Continued)

SUPERVISORS' MESSAGE

Supervisor Hilda L. Solis, *Chair, First District*

Supervisor Holly J. Mitchell, *Second District*

Supervisor Lindsey P. Horvath, *Third District*

Supervisor Janice Hahn, *Fourth District*

Supervisor Kathryn Barger, *Fifth District*

CEO'S MESSAGE

Joseph M. Nicchitta, *Chief Executive Officer*

Chief Executive Office

PRESENTATIONS

Commissioner William B. Parent, *Chair*

Productivity Manager-of-the-Year Award

Commission Chair Leadership Award

Commission Special Awards

Commission Top Ten Awards

Commission Eagle Awards

CLOSING REMARKS

Commissioner William B. Parent, *Chair*

Quality and Productivity Commission



39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

2026 TOP TEN AWARDS

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Sheriff	



39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

2026 COMMISSION SPECIAL AWARDS

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CATALYSTS FOR INNOVATION

MESSAGE FROM THE CHAIR OF THE QUALITY AND PRODUCTIVITY COMMISSION



William B. Parent
Chair

39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

Welcome to our annual celebration of innovation, creativity, and effectiveness in Los Angeles County government. The 39th Annual Productivity and Quality Awards (PQA) is a partnership of the Board of Supervisors, the Chief Executive Office, the Executive Office of the Board and the Quality and Productivity Commission.

Our 2026 theme is ***Catalysts for Innovation***.

Catalyst: “a person or group that causes a major change in action”

Innovation: “the process of turning a new idea into a service that has real value”

This year, 35 County Departments submitted 95 applications that fit the Catalysts for Innovation bill, with overall reported cost benefits – savings, revenue, and cost avoidance -- of over **\$425 million!**

We also had some interesting new participation trends. Four of the five Supervisorial offices along with the Chief Executive Office were among the partnering catalysts. Three County-related agencies were also major partners -- LA County Development Authority, LA County Office of Education, and Superior Court of LA County.

Indeed, this year’s applications embody a spirit of cooperation and imagination, a sense of urgency, and a drive to be both responsive and efficient that seems higher than any applicant pool since I joined the Commission. These are truly challenging times, and leadership and staff across Los Angeles County government are not shying away from the tests, tasks, and even crises that have been thrown our way.

As I read the applications and went on the site visits for the Top Ten projects this year, three themes emerged for me: **first**, wise and adequate investments in areas of greatest need; **second**, innovation in emergency mobilization; and **third**, initiatives that are just plain sensible, simple, smart, and significant.

First, in the category of wise and adequate investments, we have the **ENRICH** program, led by Children and Family Services. Over 2,000 young adults in the Los Angeles County foster care system received more than **\$15 million** in stipends to pursue education, including support for transportation, wellness, career development, technology, and family connections, supporting their goals and transition to adulthood.

Hollywood 2.0, led by the Department of Mental Health has served more than 7,100 individuals, placed 472 people in interim housing, 219 in enriched residential care, supported 101 transitions to permanent supportive housing, and contributed to a **49% reduction** in unsheltered homelessness in Hollywood.



CATALYSTS FOR INNOVATION

MESSAGE FROM THE CHAIR OF THE QUALITY AND PRODUCTIVITY COMMISSION

39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

Improving Community Health, One Knock at a Time, led by the Department of Public Health with over 70 community partners, works at the neighborhood level to identify needs, connects residents to resources, and builds lasting trust. The initiative has reached more than 112,000 households, provided over 25,000 referrals for medical care, food, housing, and mental health, enrolled nearly 3,000 residents in health and social service benefits and has delivered more than 78,000 preventive services to families.

In the category of innovation in emergency mobilization, **One County, Unified Recovery**, led by the Department of Regional Planning, has transformed the County's permitting process. As of June 2026, County review averaged just 31 business days down from approximately 120 days before the 2025 wildfires. The initiative also provides a new scalable model for permitting and delivering more responsive, coordinated public service Countywide.

Another innovation in emergency mobilization was **Care Camp** led by the Department of Parks and Recreation. Launched **within 72 hours** of the 2025 Eaton Fire, the "pop-up" camp served more than 2,700 youth ages 5–17 across five locations, providing trauma-informed recreation, arts, sports, STEM, mindfulness, field trips, and mental-health support. More than 300 Parks' staff and administrators, County disaster service workers, mutual-aid staff, and over 80 community partners joined forces to support recovery.

Also in emergency response, The Department of Economic Opportunity (DEO), bridging COVID and the fires, led the creation of the **Business Interruption Fund (BIF)**, which rapidly supports small businesses, nonprofits, and entrepreneurs facing economic disruptions. Since 2022, DEO has distributed more than **\$80 million** to 8,874 businesses and entrepreneurs across Los Angeles County in response to the pandemic, wildfires, strikes, road closures, immigration enforcement, and other emergencies.

And finally, my favorite category of innovation: sensible, simple, smart, and significant, includes four Top Ten winners.

LA-DROP led by the County Fire Department equips EMTs to deliver **life-saving** blood transfusions directly to patients before they reach the hospital.

License to Skill, led by Health Services and California State University, Los Angeles, is solving the critical shortage of clinical laboratory scientists; 125 students have completed training, with 81 currently serving in County hospitals, and also achieving an estimated \$105,372 in annual operational savings.

CATALYSTS FOR INNOVATION

MESSAGE FROM THE CHAIR OF THE QUALITY AND PRODUCTIVITY COMMISSION

39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

The **Diabetic Foot Infection Admission Prevention** initiative at Health Service's Olive View-UCLA Medical Center created a Next Day Clinic that has reduced unnecessary hospital admissions while ensuring timely antibiotics, evaluation, and care. Since implementation, annual diabetic foot infection admissions have been reduced by approximately 50%. The program also reports an estimated \$920,000 in annual cost avoidance and frees approximately 400 inpatient bed-days each year. The initiative has been replicated and adapted as "Next Day Clinics" by hospitals across the region, including Ronald Reagan and Santa Monica UCLA Medical Centers, for a wide range of conditions and procedures.

And the Sheriff's Department's **Palmdale Station's Virtual Deputy Program** gives residents a convenient, secure way to connect with deputies online to report incidents, submit digital evidence, request services, and receive personalized assistance without waiting for an in-person response. The program has processed 1,389 community submissions, resulting in 462 official reports and 229 detailed log clearances.

And that's just the Top Ten!! Congratulations as well to the winners of the Commission Specials, Special Merit, and Certificates of Recognition. Check them out in the program and ceremony for more examples of continued quality and productivity excellence.

Thank you as well to the Board of Supervisors, Chief Executive Office, and the Executive Office of the Board for your leadership and support. And thank you to the Commission staff, Jackie Guevarra, Jane Lam, and Betty Belavek, and as well as to Keisha Belmaster, Chair of the Productivity Managers' Network, and to Commissioner Joe Waz, Chair of the 2026 PQA ad hoc Committee, for making it all happen. Catalysis for Innovation all!



CATALYSTS FOR INNOVATION

MESSAGE FROM THE EXECUTIVE OFFICER



Edward Yen
Executive Officer

39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

Welcome to the 39th Annual Productivity and Quality Awards!

Every day across Los Angeles County, employees are finding ways to make government work better. Some improvements begin with new technology or a bold idea. Others start simply – with someone recognizing that a process can be improved, a service delivered more effectively, or a problem approached differently.

This year's theme, **"Catalysts for Innovation,"** recognizes the people who turn those ideas into action.

Being a catalyst is about asking questions, challenging assumptions, bringing people together, and finding practical solutions. In an organization as large and diverse as Los Angeles County, one successful idea can have an impact far beyond a single project or department.

That mindset is especially important as we look ahead. Los Angeles County continues to evolve, and more change is on the horizon. New technologies are reshaping how we work, the needs and expectations of our communities continue to grow, and changes in County governance will bring new responsibilities and expectations for how we operate. We must be prepared to adapt while continuing to strengthen accountability, transparency, efficiency, and public service.

Innovation gives us an opportunity not only to respond to change, but to help shape how the County moves forward—by simplifying processes, strengthening collaboration, making thoughtful use of technology, and finding better ways to serve our communities.

This year, 95 projects were submitted for consideration, each representing employees who saw an opportunity and took the initiative to make something better. When those ideas are shared, their impact can grow – sparking new approaches and broader improvements across the County.

On behalf of the Executive Office, congratulations to this year's honorees and to all of the employees and departments represented through these 95 projects. Thank you to the Quality and Productivity Commission for continuing to champion innovation and recognize outstanding work.

Most importantly, thank you to our County employees for your willingness to think differently, embrace change, and continue finding better ways to serve the residents of Los Angeles County.

EXECUTIVE OFFICE



**BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES**

CATALYSTS FOR INNOVATION

MESSAGE FROM THE CHIEF EXECUTIVE OFFICER



Joseph M. Nicchitta
Chief Executive Officer

39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

Welcome to the 39th Annual Productivity and Quality Awards, where we recognize the very best in County-delivered services.

This year's theme, Catalysts for Innovation, reflects our collective work to raise the bar and push the programming envelope through smart, caring, human-centered solutions to our most pressing challenges.

From helping local businesses recover from crisis, to protecting our coastline from the ravages of a changing climate, to meeting the special health needs of court-involved children, these programs demonstrate that when we collaborate across silos and engage with our community partners, we can make lasting and transformative change and achieve cost savings.

One example, and Top Ten winner, is the Department of Mental Health's **Hollywood 2.0** program that takes inspiration from the compassionate, community-based practices in Trieste, Italy. In partnership with the local homeless coalition Hollywood FWRD, a team of doctors, social workers, psychiatrists, case managers and nurses conduct street outreach and provide holistic, comprehensive care for people with severe mental illness in Hollywood.

Another Top Ten example worth calling out is the **Care Camps** program, a collaboration between the Departments of Parks and Recreation, Public Health, Arts & Culture and Mental Health. These emergency day camps provide healing-centered childcare and relief for families displaced or heavily impacted **by the 2025 Eaton and Palisades fires**, providing youth with a structured, safe space to "heal through play" while their parents can focus on managing the household and the difficult and time-consuming work of rebuilding.

In these and so many other examples, we bring services deep into our communities as agents of heart. Our County family truly is a resilient, creative powerhouse and catalyst for change. No matter the challenge, we step up to the plate, run to the need, and embody the mission of service we hold deeply as public servants.

I thank the Commission for its commitment to promoting quality, efficiency, and innovation, and I celebrate each honoree. Congratulations!



**Chief
Executive
Office.**

CATALYSTS FOR INNOVATION

MESSAGE FROM THE PRODUCTIVITY MANAGERS' NETWORK (PMN)



Keisha Belmaster
PMN Chair



Sara Keating
Co-Chair, PQA Program



Patricia Soltero Sanchez
Co-Chair, PQA Program

39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

It is my distinct honor to serve as Executive Committee Chair of the Los Angeles County Productivity Managers' Network, and it is my privilege to recognize you—the dedicated professionals representing all 39 Los Angeles County departments.

Every day, you champion the belief that there is always a better way to serve the people of Los Angeles County. You ask the difficult questions, challenge the status quo, bring people together, and turn ideas into meaningful improvements. Much of this work happens behind the scenes, but its impact reaches every corner of our organization. This is evidenced by the 95 awe-inspiring project submissions reflecting this year's theme, "Catalysts for Innovation."

What makes the Productivity Managers' Network so special is the collective commitment you bring from your individual departments. We may work in different environments, serve different populations, and face different challenges, but we share a common purpose: to make Los Angeles County more effective, more efficient, and better equipped to meet the evolving needs of our residents.

The Productivity and Quality Awards (PQA) give us an opportunity to celebrate the outstanding results achieved throughout the County. But as we recognize this year's award-winning teams, I also want to recognize the Productivity Managers who help make these successes possible. You are the connectors, the innovators, the problem-solvers, and the champions who encourage others to see possibilities where others may see obstacles.

Thank you for your leadership, your persistence, your creativity, and your willingness to keep pushing forward — even when resources are limited and the path to improvement is not always easy.

Most importantly, for believing that the work we do matters. **Because it does.** Every process improved, every resource saved, every barrier removed, and every service strengthened ultimately makes a difference in the lives of the people we are here to serve.

I am incredibly proud to stand alongside you as we continue this important work.

Thank you for all that you do, and congratulations to each of you for being an essential part of what makes Los Angeles County a truly special place to work and live.

2026 Productivity Managers' Network Executive Committee

Keisha Belmaster, *Chair*

Heidi Oliva, *First Vice Chair*

Arman Depanian, *Second Vice Chair*

Walter Tucker IV, *Training and Education Chair*

Sara Keating, *Co-Chair, PQA Program*

Patricia Soltero Sanchez, *Co-Chair, PQA Program*

Arman Depanian, *Chair*

Productivity Investment Board Advisory Committee

Stephanie Todd, *Vice Chair*

Productivity Investment Board Advisory Committee



39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

2026 PRODUCTIVITY MANAGERS' NETWORK

BOARD OF SUPERVISORS' PRODUCTIVITY MANAGERS

Annette Trejo
1st Supervisorial District

Kirk Shelton
Caroline Torosis *
2nd Supervisorial District

John Leonard
3rd Supervisorial District

Daritz Perez
4th Supervisorial District

Michelle Vega
5th Supervisorial District

COUNTY PRODUCTIVITY MANAGERS

Francisco Wong Jr.
Ashley Liang *
Aging and Disabilities

Michael de los Reyes
Christine Belden *
Agricultural Commissioner/
Weights & Measures

Michael Iwanaga
Hung Du *
Lorena Sepulveda *
Carolee Matias*
Alternate Public Defender

Dorothy Phillips
Animal Care and Control

Megan Moret
Heather Rigby *
Arts and Culture

Ted Olguin
Sarah Truong *
Assessor

Jonathan Roño
Christopher Nguyen *
Elaine Ma *
Jeffrey Ho *
Auditor-Controller

Stefan Popescu
Angelica Vicente *
Beaches & Harbors

Dayna Liang *
Board of Supervisors,
Executive Office

Paul Nakashima
Neonika Walker *
Alexandra Nguyen-Rivera *
Chief Executive Office

Stephanie Todd
Chief Executive Office/
Chief Information Office

Jennifer Coultas
Andrea Barnes *
Child Support Services

Arman Depanian
Children and Family Services

Ericka Vayas
Christina Huynh *
Consumer and Business Affairs

Jesus Castillo
Lisa Lopez *
County Counsel

Lidia Youssef
District Attorney

Kevin Anderson
Stephanie Holloway *
Economic Opportunity

Heidi Oliva
Fire Department

Connie Salgado-Sanchez
Health Services – Administration

Keisha Belmaster
Health Services –
Harbor-UCLA Medical Center

Jamie Wells
Health Services –
LA County General Medical Center

Yvette Kemhadjian
Health Services –
Olive View-UCLA Medical Center

Patricia Soltero Sanchez
Leslie Martinez *
Health Services –
Rancho Los Amigos
National Rehabilitation
Center

Vacant
Homeless Services & Housing

Francy Perez
Julie Benavides *
Human Resources

Vanessa Esparza
Walter Tucker IV *
Internal Services
Department

John Franklin Sierra
Kimberly Foley *
Justice, Care
and Opportunities Department

Elisa Vasquez
Los Angeles County Development
Authority (LACDA)

Samangi Skinner
Yolanda Pina *
Sara Keating *
LA County Library

Janet Garcia
Rob Oftring *
Los Angeles Superior Court

Dr. Nichelle Shaw *
Medical Examiner

Jennifer Hallman
Violeta Kim *
Patty Choi *
Mental Health

Roberto Alvarez
Allan Ochoa *
Military and Veterans Affairs

Veridiana Pontes
Daniel Johnson *
Museum of Art

Leslie Negritto
Danny Inukai *
Museum of Natural History

Johanna Hernandez
Astrid Ochoa *
Parks and Recreation

Vicky Waters
Jade Allen *
Probation Department

John Mathews
Dana Cherry *
Marcus Huntley *
Public Defender

Jon Orenstein
Daniel Rizik-Baer *
Lonnie Resser *
Public Health

Maria Rivera
Elizabeth Herrera *
Sonia Santana *
Public Social Services

Leslie Schenk
Cristina Arechiga *
Public Works

Julie Moore
Regional Planning

Marnica Valencia
Jeff Klein *
Registrar-Recorder/
County Clerk

Richard Martinez
Tracey Joe *
Glen Joe *
Sheriff's Department

Gregory Wong
Angelica Dzhanikyan *
Treasurer and Tax Collector

Taylor Schooley
Sahar Moheize *
Youth Development

*Alternate

CATALYSTS FOR INNOVATION

MASTER OF CEREMONIES



Amrit Singh
News Anchor
Spectrum News 1

39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

Amrit Singh is an award-winning news anchor, television host, and lawyer. He is a founding anchor of Spectrum News 1 SoCal and hosts “Inside the Issues with Amrit Singh,” the network’s nightly flagship interview show, where politics meets culture and the people shaping both.

Amrit also anchors **“Your Evening on Spectrum News 1”** nightly, and is the network’s lead anchor for election nights in addition to breaking news and other special programming.

He was also the host of “Spectrum News Challenge,” a nationwide current-events quiz show that aired weekly on all Spectrum News networks.

Before joining Spectrum News, Amrit worked as an attorney, practicing corporate securities litigation after serving as an editor of his law school’s International Law Journal. Amrit has also directed and hosted a short documentary about identity, music, and Indian food titled Dosa Hunt, profiled by BBC, NPR, and New York Magazine, and screening at film festivals around the world. Prior to that, Amrit developed a global following at Stereogum, a site where he discovered and wrote about genre-and-generation defining independent music artists before their breakthroughs.

Amrit has received multiple Emmy Award nominations and won several LA Press Club, NY Press Club, and Golden Mike awards for his newscasts, interviews, specials, and prime-time interview series like Music Diaries. He graduated magna cum laude from Boston University with concentrations in Political Science and Philosophy, and earned his Juris Doctorate from the University of Wisconsin-Madison.

Away from the studio, he is a husband, father, daily meditator, and voracious consumer of culture in all its forms. He remains convinced that the interview, done right, is one of the most reliable paths to clarity, empathy, and common ground. That, and a good song.

SPECTRUM
NEWS 



39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

MENU

STARTER

Roasted Carrots and Market Beets
(Vegetarian, Gluten Free, Nut Free)

Dandelion, Crumbled Feta, Carrot Top Pistou

ENTRÉE

Grilled Scottish Salmon
(Gluten Free, Nut Free)

Fennel-potato Gratin, Meyer Lemon-green Olive Salsa

OR

VEGETARIAN

Roasted Farmers' Market Vegetables
(Vegan, Dairy Free, Nut Free)

Chickpea Puree, Basil Pistou, Nut-free Muhamarra

DESSERT

Ricotta Cheesecake Tart
(Vegetarian, Nut Free)

Dried Fruit Compote, Rhum Syrup

OR

Berry Bowl
(Vegan, Gluten Free, Nut Free)

BEVERAGES

Fresh Brewed Coffee
(Regular and Decaffeinated)

AND

Iced Tea

CATALYSTS
FOR
INNOVATION



**COMMISSION
TOP TEN AWARD WINNERS**

TOP TEN AWARD WINNER

ENRICH: Building Futures, Breaking Barriers

Children and Family Services with Chief Executive Office, Consumer and Business Affairs, Internal Services Department, Probation, Gita Murthy Consulting, and Strength-Based Community Change

ENRICH (Empower, Nurture, Resilience, Independence, Connections, Hope) transformed support for over 2,100 young adults ages 18-21 in Los Angeles County foster care. Through a flexible, human-centered stipend model, the Department of Children and Family Services distributed more than \$15 million in stipends directly to participants to pursue education, transportation, wellness, career development, technology, family connections, and other opportunities that supported their goals and transition to adulthood.

Led by the Los Angeles County Department of Children and Family Services in collaboration with the Chief Executive Office, Departments of Consumer and Business Affairs, Internal Services, and Probation, financial institutions, and community-based organizations, ENRICH combined innovative technology with individualized coaching. Mobile-friendly enrollment, automated payments, and real-time tracking reduced administrative barriers, while coaches – including former foster youth – provided trusted mentorship and guidance.

ENRICH strengthened independence and opportunity for young adults while creating a scalable model for equitable, accessible County services. The initiative also generated an estimated \$4.5 million in annual cost avoidance.



TOP TEN AWARD WINNER

Building the Business Interruption Fund Model

Economic Opportunity with First Supervisorial District, Second Supervisorial District, Third Supervisorial District, Fifth Supervisorial District, Arts and Culture, Chief Executive Office, Consumer and Business Affairs, and Internal Services Department

The Los Angeles County Department of Economic Opportunity (DEO) created the County's first coordinated Business Interruption Fund (BIF) model to rapidly support small businesses, nonprofits, and entrepreneurs facing economic disruptions. Since 2022, DEO has launched 10 BIFs, distributing more than \$80 million to almost 9,000 businesses, nonprofits, and entrepreneurs across Los Angeles County in response to the pandemic, wildfires, strikes, road closures, immigration enforcement, and other emergencies.

Through streamlined technology, multilingual outreach, community-based technical assistance, third-party administration, and more than 100 community partners, the model reduced emergency program launch timelines from months to weeks while expanding access to underserved communities. The approach also leveraged public-private partnerships to attract additional philanthropic and state funding.

Most importantly, the BIF model transformed the County's response from reactive to proactive, establishing scalable infrastructure that can be quickly activated during future economic emergencies and strengthening the resilience of businesses, workers, and communities.



TOP TEN AWARD WINNER

LA-DROP (Prehospital Blood Transfusion Pilot)

Fire with Health Services (EMS Agency and Harbor-UCLA Medical Center),
Compton Fire Department, and San Diego Blood Bank

LA-DROP is a groundbreaking partnership among the County of Los Angeles Fire Department, LA Health Services (EMS Agency and Harbor-UCLA Medical Center), Compton Fire Department, and the San Diego Blood Bank to bring life-saving blood transfusions directly to patients before they reach the hospital. LA-DROP is County of Los Angeles' first prehospital blood transfusion pilot program. Prior to April 2025, paramedics were not allowed to perform blood transfusions in California. Before the LA-DROP pilot launched, the only option available to paramedics was normal saline. By allowing paramedics to administer whole blood, the program delivers a life-saving intervention during the most critical period of hemorrhagic shock, when seconds count and delays in treatment can lead to death.

Since launching in April 2025, LA-DROP has transfused 60 patients, with approximately 75% surviving through hospital discharge. The program established a safe, sustainable system for blood storage, transportation, warming, administration, and documentation while meeting regulatory requirements and minimizing blood waste. Supported by a \$380,000 Productivity Investment Fund grant from the Quality and Productivity Commission, LA-DROP demonstrates how innovative collaboration can expand emergency medical capabilities, strengthen equitable access to advanced care, and potentially save lives.



TOP TEN AWARD WINNER

License to Skill, Quality Controlled

Health Services (Laboratory Operations) with California State University, Los Angeles

LA Health Services partnered with California State University, Los Angeles to address the critical shortage of Clinical Laboratory Scientists (CLS) due to an aging workforce, increasing retirements, workforce turnover, and limited training capacity. Through an innovative, multi-site training model and by standardizing curriculum, workflows, competency assessments, and digital learning across County hospitals, the redesigned CLS training model prepares graduates to become job-ready faster while expanding training capacity, improving operational efficiency, and creating a stable, long-term talent pipeline for the County's second largest municipal healthcare system in the nation.

Across 14 cohorts, 125 students have completed training, with 122 passing national board examinations – with a 97.6% pass rate. Of those graduates, 101 were initially retained by the County. Currently, 81 graduates are serving the County, including 8 in leadership roles and 16 in technical specialist positions. Graduates typically reach full competency up to one month sooner than external hires, reducing onboarding demands and supporting an estimated \$105,372 in annual operational savings.

The program strengthens workforce stability, succession planning, and access to high-quality laboratory diagnostics across Los Angeles County.

Stronger Together: Building the CLS Workforce

A 15-Year Partnership Between LA County Health Services & Cal State LA

ACADEMIC PARTNER

CAL STATE LA
CALIFORNIA STATE UNIVERSITY, LOS ANGELES

- Academic Education: Rigorous didactic instruction and scientific foundation
- Faculty Expertise: Experienced educators and program leadership
- Applicant Pipeline: Strong recruitment and student preparation
- Program Oversight: Quality assurance and accreditation compliance



**LA County Health Services
CLS Training Program**
Preparing Skilled CLS Professionals
for the Workforce of Tomorrow.

CLINICAL TRAINING PARTNER

**Health Services
LOS ANGELES COUNTY**

- Clinical Laboratories: State-of-the-art facilities across multiple hospitals
- Experienced CLS Preceptors: Mentorship and skills development from dedicated professionals
- Complex Patient Testing: Exposure to real cases and advanced testing
- Diverse Patient Population: Training in a safety-net system that reflects our communities

LOS ANGELES COUNTY HEALTH SERVICES Clinical Laboratory Scientist Training Program



LAHS CLS CLASS 2026

Front row from left to right: Aracely Soliman, Nathan Ortiz, David Martin, Carlos Angeles, Jacob Gifford, Back row from left to right: Yessira Kabbaz, Samantha Carrillo, Gloria Press, Ochoa, Stephen A, Sara Soaki, Kimberly Rivers, Jessica Santana, Ellen Song, Eva Jahangir



Martín Calderón
Class 2016



Helen Choi
Class 2014



Nicole Appelhans
Class 2015



Alyssa Lee
Class 2014



Dennis Garcia
Class 2013



Brian Kim
Class 2017



Dennis Albertson
Class 2005



Ruby Kennedy
Class 2012



Alicia Hernandez
Class 2010



John Aguilera
Class 2013




TOP TEN AWARD WINNER

Diabetic Foot Infection Admission Prevention

Health Services

(Olive View-UCLA Medical Center - Department of Surgery, Medicine and Emergency Room)

LA Health Services (Olive View-UCLA Medical Center) developed a collaborative pathway to safely shift appropriate diabetic foot infection (DFI) care from the hospital to the outpatient setting. Traditionally, patients with DFIs who are seen at the Emergency Department are admitted to the hospital for inpatient care.

By connecting Emergency Department, Podiatry, Infectious Disease, and Next Day Clinic providers through a standardized treatment and follow-up workflow, the program reduced unnecessary hospital admissions while ensuring timely antibiotics, evaluation, and specialty care. Since implementation, annual DFI admissions decreased by approximately 50% -- from 160 admissions in 2021 to 80 in 2025. During the initial pilot, unnecessary hospitalizations fell from 19% to 11%, generating at least \$64,000 in quarterly savings. The program now provides an estimated \$920,000 in annual cost avoidance and frees approximately 400 inpatient bed-days each year.

Most importantly, the streamlined process allows patients to remain at home for treatment, avoids costly intervention and use of resources, and frees hospital beds for more critical patients.





39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

TOP TEN AWARD WINNER

People, Purpose, and Place: Hollywood 2.0

Mental Health

Hollywood 2.0 (H2.0) is transforming care for people experiencing severe mental illness and chronic homelessness in Hollywood. Inspired by a recovery-oriented, community-based model from Trieste, Italy, the Los Angeles County Department of Mental Health initiative brings treatment, housing, employment support, peer services, and community partnerships together in a coordinated system focused on recovery and belonging. The initiative is anchored by the Hollywood Mental Health Cooperative, a model that brings together field-based outpatient and community-based services under one roof and into a single system of care.

Since implementation, H2.0 has served more than 7,100 individuals, housed 472 people in interim housing, placed 219 in enriched residential care, supported 101 transitions to permanent supportive housing, and contributed to a 49% reduction in unsheltered homelessness in Hollywood. Independent evaluation found participants were 2.4 times more likely to receive housing assistance, 1.7 times more likely to have basic needs met, and twice as likely to receive street outreach support. H2.0 demonstrates how integrated, recovery-focused care can strengthen lives, communities, and systems.



TOP TEN AWARD WINNER

Care Camp Trauma-Informed Fire Relief

Parks and Recreation with Arts and Culture, LA County Library, Mental Health, Public Health, Altadena Library District, Center Theater Group, Descanso Gardens, The Los Angeles Arboretum Foundation, Los Angeles County Park Foundation, and Los Angeles Philharmonic Association

Care Camp Trauma-Informed Fire Relief transformed Los Angeles County parks and gardens into safe, healing spaces for children and families affected by the Eaton Fire. Developed and launched within 72 hours of the wildfire, Care Camp opened its doors to address the trauma and well-being of over 2,700 youth ages 5–17 across five locations, providing trauma-informed recreation, arts, sports, STEM, mindfulness, field trips, and mental-health support.

As a first-of-its-kind intervention, Care Camp demonstrated how public, non-clinical spaces, like parks, can serve as scalable trauma-recovery platforms for children and families in disaster-affected communities. By centering on trauma-informed care and healing through play, Care Camp fundamentally changed the way the County cares for children during an emergency. More than 300 Parks staff and administrators, County disaster service workers, mutual-aid staff, and over 80 community partners joined forces to support recovery. Clinicians provided trauma-informed care, while artists delivered more than 370 hours of creative well-being experiences. More than 21,000 donated items were distributed to impacted families. By rapidly mobilizing trusted public spaces and unprecedented cross-sector collaboration, Care Camp created a compassionate, scalable model for helping communities heal and build resilience after disaster.



TOP TEN AWARD WINNER

Improving Community Health, One Knock at a Time

Public Health with AltaMed Health Services Corporation, Antelope Valley Partners for Health, Bartz-Altadonna Community Health Center, Clínica Monseñor Oscar A. Romero, Community Organized Relief Effort (CORE), Esperanza Community Housing Corporation, Herald Christian Health Center, Inclusive Action for the City, Northeast Valley Health Corporation, Providence Health & Services Foundation, Providence Little Company of Mary Foundation, San Fernando Community Health Center, St. John's Community Health, The University Corporation/Strength United, Visión y Compromiso, The Wellness Center, White Memorial Community Health Center, and Wilmington Community Clinic

Improving Community Health, One Knock at a Time brings coordinated health and social services directly to residents in Los Angeles County communities facing persistent barriers to care. Serving more than 10 million residents in one of the nation's most diverse counties, the Department of Public Health works to address the challenges communities face in accessing care, including fragmented services across disconnected systems, limited trust in public institutions, and poor coordination among health and service sectors. Through Community Public Health Teams, trusted community health workers, healthcare partners, and Public Health staff work together at the neighborhood level to identify needs, connect residents to resources, and build lasting trust.

The initiative has reached more than 112,000 households, provided over 25,000 referrals for medical care, food, housing, mental health, and other services, and enrolled nearly 3,000 residents in health and social service benefits. Teams also delivered more than 78,000 preventive services and engaged thousands of residents in shaping community priorities. By bringing services to residents' doorsteps and strengthening collaboration across nearly 70 community partners, the program advances health equity and creates a more proactive, accessible, and community-driven public health system.



TOP TEN AWARD WINNER

One County, Unified Recovery: Eaton & Palisades

Regional Planning with Fire, Public Health, and Public Works

One County, Unified Recovery: Eaton & Palisades transformed Los Angeles County's permitting process to help fire survivors rebuild more quickly and easily. Created in response to the Eaton and Palisades Fires, which damaged or destroyed more than 6,500 properties in unincorporated communities, the County Disaster Recovery Permit streamlines the rebuilding experience for fire survivors through one coordinated application process through EPIC-LA.

Previously, applicants had to engage with multiple County permitting departments and navigate separate applications for the same rebuild project. Following the 2025 wildfires, the Los Angeles County Department of Regional Planning in collaboration with the Departments of Fire, Public Health, and Public Works, developed a process that integrated reviews, automated interagency handoffs, centralized information, and reduced repetitive administrative tasks. Fire survivors benefit from a simpler, more transparent process, while County staff gain stronger coordination and more efficient workflows. As of June 2026, County review averaged just 33 business days within the overall permitting timeline. The initiative provides a scalable model for modernizing permitting and delivering more responsive, coordinated public service countywide.



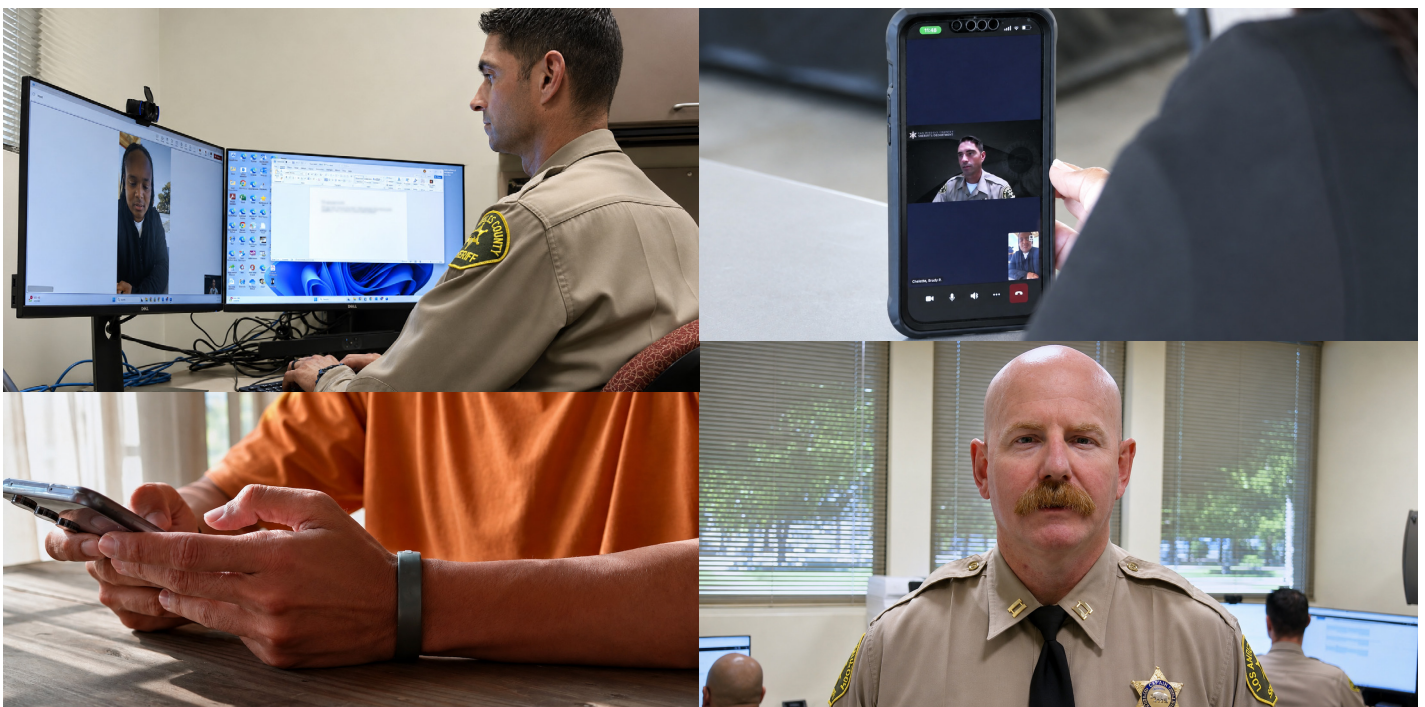
TOP TEN AWARD WINNER

Palmdale Station's Virtual Deputy Program

Sheriff

The Los Angeles County Sheriff's Department received nearly 800,000 calls for service in Fiscal Year 2025-2026. Each call represents potential travel to and in-person field inspection with residents, taking up precious time and resources at a time when the Department is facing staffing shortages, increasing call volumes, and a growing demand for services. The Palmdale Station's Virtual Deputy Program, the largest of its kind in the Western Hemisphere, modernizes non-emergency law enforcement services by giving residents a convenient, secure way to connect with deputies online. Through virtual appointments, residents can report incidents, submit digital evidence, request services, and receive personalized assistance without waiting for an in-person response.

The program improves accessibility for residents facing transportation, mobility, scheduling, or language barriers while allowing deputies to remain available for higher-priority emergencies. Since launching in Palmdale, it has expanded to 12 additional patrol stations and added Spanish-language access. The program has processed 1,389 community submissions, resulting in 462 official reports and 229 detailed log clearances. It has also eliminated more than 4,697 miles of deputy travel and generated an estimated \$38,234 in savings. By combining technology, accessibility, and efficient resource use, the Virtual Deputy Program offers a scalable model for responsive, community-focused policing.





CATALYSTS
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**COMMISSION
SPECIAL AWARD WINNERS**

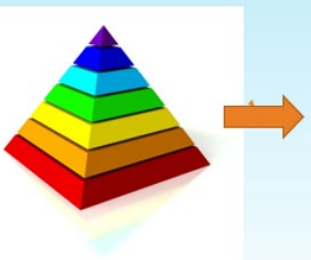
COMMISSION SPECIAL AWARD WINNER

Changemaker Award Reducing Health Risk for Court-Involved Children Public Health with Superior Court of Los Angeles County

The Court Pediatric Program (CPP), a collaboration between the Los Angeles County Department of Public Health and the Superior Court, helps protect the health and well-being of medically complex children and youth involved in the Juvenile Court system. When children/youth are presented to the Dependency/Delinquency Courts, judicial officers must make decisions that ensure both safety and promote well-being. For medically complex children/youth, this includes reducing health risk through appropriate medical care. CPP brings pediatric medical expertise directly into judicial decision-making, providing comprehensive record reviews, clear medical recommendations, urgent consultation, care coordination, and education for courts, caregivers, and partner agencies.

Serving as a critical bridge between the Court, child welfare agencies, and health care providers, CPP helps close gaps in care and prevent serious medical complications. From 2023–2025, the program produced 544 detailed consultation reports and intervened in cases where timely coordination helped prevent severe disability or death. CPP's innovative medical-judicial partnership improves care for some of the County's most vulnerable children while generating an estimated \$918,000–\$1.018 million in annual cost avoidance.

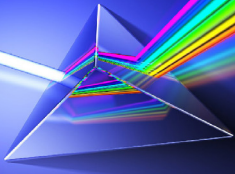
PYRAMID OF RISK



- There are approximately 2 million children in LA County and about 12,000 in child welfare
- ~1,000 of these children have complex medical conditions, for which we maintain medical oversight through the CCS program.
- Currently active CPP cases = 74 (These are the cases for which we are actively writing consultation reports)
- “Imagine a Pediatric Intensive Care Unit with 74 patients, except the critical care needs for every case are social, psychiatric, behavioral, as well as medical.”



COURT PEDIATRIC PROGRAM



OUR MISSION

To optimize health care for children with the most complex medical conditions who are under Court jurisdiction.

COMMISSION SPECIAL AWARD WINNER

Commissioners' Legacy Award

Prevention Meets Possibility: Reimagined Services

Mental Health with Fifth Supervisorial District, Chief Executive Office,
Children and Family Services, All for Kids, Casey Foundation, and First 5 LA

The Antelope Valley Community Family Resource Centers (AV-CFRC) reimagine how Los Angeles County supports children and families by shifting from crisis response to prevention. Created through a broad public-private-community partnership, the centers provide trusted, accessible hubs where residents can connect to housing, food, employment, mental health services, parenting support, and other essential resources—all while elevating community voice and employing local residents.

Since 2022, AV-CFRC has reached more than 86,800 residents and strengthened hope, resilience, social connection, coping skills, and awareness of resources. A key strength of the model is collaboration. By bringing County departments, community-based organizations, and residents together, the model reduces barriers and creates stronger pathways to support. Staff from different organizations work side-by-side to help families access behavioral health services, basic needs assistance, community programs, and other support. Its success contributed to a \$25 million County investment to expand Community Family Resource Centers across all five Supervisorial Districts, extending this innovative prevention model to more children, families, and communities throughout the County.



COMMISSION SPECIAL AWARD WINNER

Community Equity and Inclusion Award

Abundant Birth: Income and Support, Guaranteed

Public Health with Chief Executive Office, Mental Health, African American Leadership Organization, Black Women For Wellness, Breastfeed LA, CinnaMoms, Project Joy/Kim Watson, and Westside Infant-Family Network

The Abundant Birth Project (ABP) is a first-of-its-kind guaranteed income initiative designed to improve maternal and infant health by addressing economic insecurity—a critical social driver of health. Since 2024, ABP has provided more than \$4 million in guaranteed income to 410 Los Angeles County participants, along with personalized coaching, resource navigation, and community support.

Participants receive unconditional monthly payments, empowering mothers and birthing people to make decisions that best support themselves and their babies. Participants have put these funds toward addressing essential needs for survival, enrolling in educational opportunities, and launching their own businesses.

Developed with community decision-making at its center, ABP strengthens economic security while addressing disparities in birth outcomes. Among participants to date, 346 had term births and 64 had pre-term births. By investing directly in families, ABP is pioneering an innovative approach to healthier pregnancies, stronger families, and more resilient communities.



COMMISSION SPECIAL AWARD WINNER

County Image Enhancement Award Rising from the Ashes: Disaster CalFresh Benefits Public Social Services

In response to the devastating January 2025 wildfires, the Los Angeles County Department of Public Social Services (DPSS) rapidly mobilized its Disaster CalFresh (DCF) Team to provide critical food assistance to affected residents. The team deployed staff to Disaster Recovery Centers, established a dedicated hotline, streamlined application processing, and created an expedited process to deliver benefit cards within 72 hours.

Through innovative partnerships, technology enhancements, and rapid staff training, the Department reduced barriers for displaced residents and vulnerable populations, such as senior citizens, families with children, individuals with disabilities, and those experiencing homelessness, during a time of extraordinary need. With the activation of disaster response protocols and the strategic deployment of CalFresh resources, DPSS processed 3,067 new Disaster CalFresh applications and delivered more than \$1 million in new and ongoing food benefits to wildfire-impacted households. More than 900 CalFresh Nutrition Program staff also received specialized disaster-response training. The initiative demonstrates how responsive government, collaboration, and innovation can provide immediate relief while strengthening the County's readiness for future emergencies.



COMMISSION SPECIAL AWARD WINNER

Customer Service Award

Child Care Choices - Know How to Go Where

Public Health with Children and Family Services, Justice, Care and Opportunities Department, Parks and Recreation, Los Angeles County Office of Education, Asian American Drug Abuse Program, Child Care Alliance of Los Angeles, City of Los Angeles (Community Investment for Families Department), Crystal Stairs, First 5 LA, Options for Learning, PBS, Rio Hondo College, and Team Friday

A coordinated effort to promote access to child care programs, particularly publicly funded early care and education programs free to children living in low-income households or experiencing homelessness, has never been implemented in Los Angeles County. Child Care Choices is an innovative County initiative expanding access to affordable, high-quality early care and education for families in low-income and justice-impacted communities. The program helps families navigate child care options and subsidies, trains County and community-based staff to connect families with services and provides payment vouchers that reduce financial and administrative barriers.

Since launching in 2024, Child Care Choices has created a centralized, family-friendly information resource, trained 637 County and community partners, and provided monthly child care vouchers for 180 children. Its website generated more than 81,000 views, while training significantly increased participants' ability to guide families toward child care assistance. By connecting early education with family stability, economic opportunity, and upstream justice prevention, Child Care Choices helps children thrive while empowering parents to pursue employment, education, and greater financial security.



COMMISSION SPECIAL AWARD WINNER

Innovation Award Reimagining Alamitos Bay Shore & Flood Protection Public Works

Los Angeles County Public Works transformed the aging Alamitos Bay Pump Station, originally built in 1962, into a model of resilient, community-centered coastal infrastructure. After decades of service, significant ground settlement undermined the facility's structural stability and safety within an active recreational marina, requiring necessary comprehensive rehabilitation. Protecting more than 1,500 Long Beach residents from flooding, the rehabilitation replaced deteriorating, exposed infrastructure with an innovative underground discharge system that improves safety and restores more than 2,000 square feet of shoreline for public use.

Advanced engineering strengthened the station against seismic events and major storms, while a new internal bridge crane made maintenance safer, faster, and more efficient. The improvements are expected to extend the facility's operational life by 50 years while reducing emergency repairs and maintenance demands. With an estimated \$300,000 in annual cost avoidance and savings, the project demonstrates how "invisible infrastructure" can simultaneously enhance flood protection and public access and coastline experience while improving the operational efficiency of a critical regional asset and ensuring long-term public safety.



COMMISSION SPECIAL AWARD WINNER

Mega Million Dollar Award **Show Me the Money - Cost Rationalization Dashboard** Health Services

LA Health Services transformed management of its complex technology portfolio through the IT Cost Rationalization Dashboard, a centralized, transparent, and data-driven tool that gives leaders greater visibility into system costs, usage, contracts, and operational value. Many systems were underutilized, duplicative, or no longer aligned with operational or clinical needs, yet continued to incur significant ongoing expenses. LA Health Services lacked a unified view of system inventory, lifecycle status, user footprint, and total cost of ownership. Designed to support informed decision-making, the dashboard enables leadership to identify which systems to retire, consolidate, retain, or renegotiate, improving transparency, accountability, and fiscal stewardship.

Using this approach, the Department eliminated 89 systems and renegotiated contracts for 73 more, reducing redundancy and allowing staff to focus on technologies that directly support patient care and health operations. The initiative generated \$9.38 million in annual cost savings and avoidance, with additional savings anticipated. By turning complex technology data into actionable insights, the project demonstrates how innovative governance can reduce costs, increase efficiency, and strengthen high-quality health services for Los Angeles County communities.



COMMISSION SPECIAL AWARD WINNER

Outstanding Teamwork Award **Putting the Brakes on Illegal Street Takeovers**

Chief Executive Office with County Counsel, District Attorney, Public Health, Public Works, Sheriff, Youth Development, California Highway Patrol, Google (U.S. State and Local, Government Affairs & Public Policy), Los Angeles Police Department, Project Street Legal, Slyd District Racing League, Snap Inc. (Americas Public Policy), Street Racing Kills, and Streets Are For Everyone

Led by the Los Angeles County Chief Executive Office, the Street Takeover Reduction initiative brings together public agencies, community organizations, law enforcement, and private-sector partners to combat dangerous illegal street takeovers that threaten residents and disrupt neighborhoods. The collaborative strategy combines infrastructure improvements, youth education, diversion programs, coordinated enforcement, and partnerships with social media companies to reduce the organization and promotion of these events.

In its first year, the initiative reduced street takeovers countywide by 33%, with a 58% year-end decline. In the most heavily impacted Supervisorial District, incidents fell 44%, with a 72% year-end reduction. Coordinated law enforcement also improved disruption times to as little as one to two minutes, while 83% of youth surveyed after prevention activities reported being less likely to participate in future takeovers. This innovative partnership demonstrates the power of prevention, collaboration, and community-focused action to improve public safety and quality of life.



COMMISSION SPECIAL AWARD WINNER

Performance Measurement Award Beyond the Baseline: Superior SUD Care Public Health

Los Angeles County is facing a severe overdose crisis, yet only a small number of residents receive clinically eligible specialized substance abuse treatment. The Department of Public Health Bureau of Substance Abuse Prevention and Control transformed its quality improvement approach to strengthen substance use disorder treatment and help address the overdose crisis. The new data-driven, patient-centered model combines clinical chart reviews, beneficiary focus groups, grievance resolution, and provider engagement to identify disparities, strengthen accountability, and improve the quality and consistency of care.

The initiative increased clinical chart review capacity tenfold—from fewer than 50 to more than 500 per cycle—while turning patient feedback and clinical data into measurable improvements. Through recurring beneficiary focus groups, clinical chart reviews, grievance resolution, and direct provider engagement, the team identifies barriers to access, retention, and continuity of care across the County substance use disorder service delivery network. Additionally, from Fiscal Year 2023–2024 to 2025–2026, naloxone distribution increased from 11% to 23.9%, while education about medications for addiction treatment rose from 32% to 91% for opioid use disorder and 88% for alcohol use disorder. The initiative demonstrates how listening to patients and using data can drive safer, more equitable, high-quality care.



COMMISSION SPECIAL AWARD WINNER

Process Improvement Award AMP: Powering the Office of the Future Assessor

The Assessor Modernization Project (AMP) transformed the Los Angeles County Assessor's Office from a legacy paper-based operation into a modern, data-driven organization serving more than 2.4 million properties across the nation's largest local assessment jurisdiction. Through a multi-year modernization effort, the Office implemented cloud-based technologies, advanced data analytics, digital workflows, automated valuation tools, online self-service platforms, and enhanced property assessment systems. AMP improved operational efficiency, expanded public access to services, and created a scalable foundation for the County's ability to respond to emerging challenges.

AMP automated manual processes, strengthened assessment accuracy, and allowed staff to focus on higher-value work. During the 2025 wildfires, its modernized systems enabled the Assessor to rapidly identify impacted properties, review thousands of parcels, and deliver property tax relief more quickly to affected residents. Advanced valuation analytics also help identify previously unrecognized assessable value, generating an estimated \$37 million in annual County revenue. AMP also strengthened assessment accuracy and revenue protection using advanced analytics, computer-assisted mass appraisal tools, and enhanced data validation processes. These capabilities improved the Assessor's ability to identify assessment opportunities, prioritize workloads, and make informed valuation decisions.



CATALYSTS
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**SPECIAL MERIT
AWARD WINNERS**



39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

SPECIAL MERIT AWARD WINNERS

Recognizes meritorious accomplishment and commendable achievements of special projects or programs that successfully fulfill departmental and County objectives.

Creative Well-Being

Arts and Culture with Children and Family Services, Executive Office of the Board of Supervisors (Office of Child, Youth, and Family Well-Being), Justice, Care and Opportunities Department, Mental Health, and Arts for Healing and Justice Network

Building Tomorrow's Workforce

Assessor

Homeowner Alert: Protecting Property Owners

Assessor

LA Health Portal - Primary Care Message Response

Health Services (Ambulatory Care Network)

RAPID LA County Medic Mobile Application

Health Services (EMS Agency)

Navy-Civilian Partnership for Healthcare Delivery

Health Services (Harbor-UCLA Medical Center - Department of Emergency Medicine)

TeleTracking Safety Huddle Board

Health Services (LA General Medical Center and Harbor-UCLA Medical Center)

MOMENTUM: Innovating Leadership Mentoring At Scale

Health Services (Leadership Development Program)

NHM Commons: Opening Doors to Nature and Culture

Natural History Museum

System Navigation Services: Nimble and Responsive

Public Health with Alternate Public Defender, Children and Family Services, Consumer and Business Affairs, Economic Opportunity, Health Services, Justice, Care and Opportunities Department, LA County Library, Mental Health, Military and Veterans Affairs, Parks and Recreation, Probation, Public Defender, Public Social Services, Amity Foundation, Antelope Valley Public Health, Anti-Recidivism Coalition, Asian Youth Center, Bet Tzedek Legal Services, Better Angels LA, Central City Neighborhood Partners, Children's Institute, Coalition for Responsible Community Development, East Los Angeles Women's Center, Esperanza Community Housing, Harbor Interfaith, Hathaway Sycamores, Haven Hills, Helpline Youth Counseling, Homeboy Industries, Hospitality Training Academy, Jewish Vocational Services SoCal, Jovenes Key to Youth Success, Koreatown Youth & Community Center, LA Metro, Legal Aid Foundation Los Angeles, Los Angeles Mission College, Los Angeles Regional Reentry Partnership, Mexican American Opportunity Foundation, Neighborhood Legal Services of Los Angeles County, One Generation, Pacific Asian Consortium in Employment, PATH, Paving the Way Foundation, Project Angel Food, Project Food Box, Safe Parking LA, SALVA, Shepherd's Pantry, South Bay One-Stop Business & Career Centers, SRO Housing Corporation, St. John's Community Health, St. Joseph Center, Tarzana Treatment Center, The Village Family Services, Visión y Compromiso, The Whole Child, and World Harvest Charities and Family Services



39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

SPECIAL MERIT AWARD WINNERS

(Continued)

Safe, Diverse, and Inclusive Food Economies

Public Health with Economic Opportunity and The COOK Alliance

Collaboration through Counts: Health Investments

Public Health with City of Pasadena - Public Health Department, Health Net of California, Kaiser Foundation Health Plan and Hospitals, LA Care Health Plan, Long Beach Department of Health and Human Services, and Molina Healthcare

The “Kit” Stop: Condoms, COVID Tests & O.D. Safety

Public Health with Longview International Technology Solutions (LTS)

Building Next Gen Leaders: Infrastructure Collab

Public Works

Automated Reporting of Outstanding VBM Ballots

Registrar-Recorder/County Clerk

Mapping Ballot Chain-of-Custody Using GIS

Registrar-Recorder/County Clerk

Shred Smart: “Turning Paper into Profit”

Registrar-Recorder/County Clerk with Internal Services Department

Firearms Relinquishment Protocol and Portal

Superior Court of Los Angeles County

CATALYSTS
FOR
INNOVATION



**CERTIFICATE OF RECOGNITION
AWARD WINNERS**



39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

CERTIFICATES OF RECOGNITION

Recognizes projects and programs deserving honorable mention

AAA Emergency Food Voucher Program

Aging and Disabilities

Age-Friendly Play and Mobility Design Initiative

Aging and Disabilities

AAA Wildfire Disaster Assistance Plan

Aging and Disabilities with Los Angeles County Development Authority

Grooming Gives Hope and a New Leash on Life

Animal Care and Control

Arts Datathon: Intelligence

Arts and Culture

Creative Recovery LA (CRLA)

Arts and Culture

Modernizing Administration for Youth Programs

Arts and Culture

Pathway Home Community Engagement Toolkit

Arts and Culture with Second Supervisorial District and Homeless Services and Housing

Time Tap - The Mobile Timesheet Approval App

Auditor-Controller with Internal Services Department

Exit with Accountability

Children and Family Services

Procurement: From Bottlenecks to Breakthroughs

Children and Family Services

Los Angeles County Household Relief Grant

Consumer and Business Affairs with Chief Executive Office

AAB Video Library for Enhanced Public Education

Executive Office of the Board of Supervisors (Assessment Appeals Board)

Scheduling Access Guides Enhanced (SAGE)

Health Services

A New Approach to High-Utilizers of Emergency Care

Health Services (Harbor-UCLA Medical Center -
Department of Emergency Medicine) with Mental Health

Building a Healthcare Interpreter Career Ladder

Health Services (Office of Language Access and Inclusion)



39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

CERTIFICATES OF RECOGNITION

(Continued)

Low Flow Anesthesia for Lower Cost and Emissions

Health Services (Olive View-UCLA Medical Center - Department of Anesthesiology)

Growing OB Volume through Community Partnerships

Health Services (Olive View-UCLA Medical Center - Department of OB/GYN)

Quality, Cost-Saving, Equitable Care: Model-Circ

Health Services (Olive View-UCLA Medical Center - Department of Surgery)

Dialysis Done Right!

Health Services (Rancho Los Amigos National Rehabilitation Center
- Hemodialysis Department)

Call Lights & Confidence: New RNs Survive & Thrive

Health Services (Rancho Los Amigos National Rehabilitation Center)

Hey Sugar! We Need to Talk!

Health Services (Rancho Los Amigos National Rehabilitation Center)

We Serve Professionalism with a Side of Quality

Health Services (Rancho Los Amigos National Rehabilitation Center)

PROMISE: Strengthening Perinatal Systems

Health Services (Women's Health Programs and Innovations)

Daily Human Resources Dashboards

Human Resources

Fingertip Philanthropy: Helping Our Neighbors

Internal Services Department with Auditor-Controller, Chief Executive
Office, Consumer and Business Affairs, and Treasurer and Tax Collector

DTD Small Business Digital Marketing Services

Internal Services Department with Braven Agency, Inc.

Resilient Altadena Businesses Recover & Rebuild

Los Angeles County Development Authority with Fifth Supervisorial District

Keeping Teens Plugged in to the Future

Los Angeles County Development Authority with Internal Services
Department, Los Angeles County Office of Education, Best Buy
Foundation, and YMCA of Greater Long Beach

Smart Referrals: Streamlining Mental Health Access

Mental Health

Take Action for Mental Health, L.A. County!

Mental Health



39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

CERTIFICATES OF RECOGNITION

(Continued)

Someone Who Stays: Preventing Foster Care

Mental Health with Children and Family Services

Who Do I Call for Help?

Mental Health with Fire and Sheriff

Rapid Response Team

Public Defender

HOPE Reclaimed: From Crisis to Home

Public Health

Let's Be Direct! TB Referrals for New Arrivers

Public Health

Public Health Ambassadors: Knowledge into Impact!

Public Health

Closing the Gap: Enhancing LA's Cessation Network

Public Health with African American Statewide Coordinating Center (URSA/Amplify!),
Antelope Valley Partners for Health, Beckman Research Institute of City of Hope Medical Center,
Cedars Sinai Medical Center (Cancer Research Center for Health Equity),
San Fernando Valley Partnership, and The Wall Las Memorias

Eat Your Best: More Plants for Planetary Health

Public Health with Aging and Disabilities, Beaches and Harbors, Chief Executive Office,
Children and Family Services, County Counsel, Executive Office of the Board of Supervisors
(Chief Sustainability Office), Health Services, Internal Services Department,
Natural History Museum, Parks and Recreation, Probation, Public Works,
Sheriff, and World Resources Institute

Taking Healthcare Engagement to the Source

Public Health with Ararat Home, Cedars Sinai LA, Glendale Memorial Hospital, Hillcrest,
Kaiser Permanente (Downey), Kaiser Permanente (West Los Angeles),
Los Angeles Jewish Health, Motion Pictures, Pacifica Hospital, Park Avenue Healthcare &
Wellness, PIH Health Downey Hospital, PIH Health Whittier Hospital, Pomona Valley Hospital,
Torrance Memorial Medical Center, and VA Greater Los Angeles Medical Center

Youth Suicide Prevention Program

Public Health with Arts and Culture, Health Services, Los Angeles County Office of Education,
Mental Health, Parks and Recreation, Antelope Valley Partners for Health,
Didi Hirsch Mental Health Services, and San Fernando Valley Partnership, Inc.

Empowering the Community: Advancing Tobacco Policy

Public Health with Behavioral Health Services, Inc.
and Robert F. Kennedy Institute of Community & Family Medicine



39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

CERTIFICATES OF RECOGNITION

(Continued)

Changing Hearts, Minds of SUD Treatment Workforce

Public Health with Clare | Matrix and Tarzana Treatment Centers

BRIDGE: Family Engagement for Youth SUD Treatment

Public Health with Probation

Ash to Assurance: Lead Testing After the LAC Fires

Public Health with Quest Diagnostics and Pace Laboratory

Finance and HR: From Legacy to Cloud

Public Social Services

Operation Fraud Shield

Public Social Services

Automated FST Onsite Check-in and Checkout Process

Registrar-Recorder/County Clerk

Empowering Excellence: The Staff Growth Compass

Registrar-Recorder/County Clerk

iPad Repurposing for Election FSTs

Registrar-Recorder/County Clerk

Wildfire Relief: On-the-Spot Certified Documents

Registrar-Recorder/County Clerk

Mediation Volunteer Panel (MVP)

Superior Court of Los Angeles County

H.O.P.E. Court in Compton: Court and Connection

Superior Court of Los Angeles County with Children and Family Services

EPIC-LA: Business Licensing Fastrak, TTC Edition

Treasurer and Tax Collector

The Operation that Never Hit a Pause

Treasurer and Tax Collector

Surge Season Staffing that Pays Dividends

Treasurer and Tax Collector (Banking Operations Branch)

Reentry Action for Youth (RAY)

Youth Development with Alternate Public Defender,
Executive Office of the Board of Supervisors (Youth Commission),
Probation, Public Defender, and Superior Court of Los Angeles County

CATALYSTS
FOR
INNOVATION

**COMMISSION CHAIR
LEADERSHIP AWARD WINNERS**

A glowing lightbulb is the central focus, with bright rays of light radiating outwards from its base and top. The lightbulb is positioned in the center of the frame, and the rays create a sense of energy and innovation. The background is a solid dark red color, which makes the white text and the glowing lightbulb stand out prominently. The overall composition is balanced and visually striking.



39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

COMMISSION CHAIR LEADERSHIP AWARD RECIPIENTS

(Past Five Years)

Anthony C. Marrone

County of Los Angeles Fire Department – 2025

Skye Patrick

LA County Library – 2024

Marcia Mayeda

Animal Care and Control – 2023

Dr. Christina Ghaly

Health Services – 2022

Dr. Barbara Ferrer

Public Health – 2021

PRODUCTIVITY MANAGER-OF-THE-YEAR RECIPIENTS

(Past Five Years)

Patricia Soltero Sanchez

Health Services (Rancho Los Amigos National Rehabilitation Center) – 2025

Greg Melendez

Chief Executive Office – 2024

Inna Sarac

County of Los Angeles Fire Department – 2023

Keisha Belmaster

Health Services (Harbor-UCLA Medical Center) – 2022

Arman Depanian

Children and Family Services – 2021





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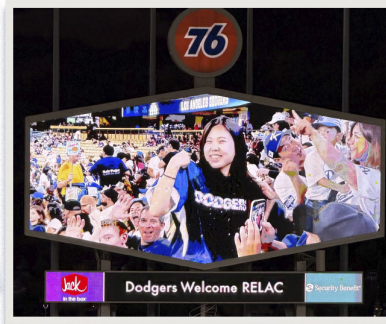
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