

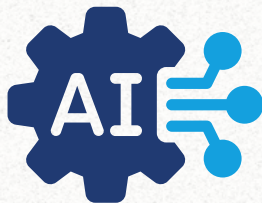


PRODUCTIVITY MANAGERS' NETWORK GENERAL MEETING & TRAINING

PUBLIC SOCIAL SERVICES
ZEV YAROSLAVSKY FAMILY SUPPORT CENTER
VAN NUYS, CALIFORNIA

WEDNESDAY, MAY 6, 2026

PRESENTATIONS



OVERVIEW OF CYBER GOVERNANCE AND ARTIFICIAL INTELLIGENCE (AI)

Presented by Dr. Aaron Weathersby, Deputy General Manager of Cyber Governance and Operations, Internal Services Department

KEY TAKEAWAYS:

- Artificial Intelligence (AI) presents major opportunities but also significant risks – bias, privacy concerns, and liability – that governments must proactively manage.
- Public agencies must ensure AI is transparent, explainable, and always reviewed by humans, especially for high-impact decisions.
- Local governments need clear standards, ethical guidelines, and data controls before deploying AI tools.
- AI adoption is rapidly increasing across the workforce, making responsible governance essential to protect the public and maintain trust.





PRODUCTIVITY MANAGERS' NETWORK GENERAL MEETING & TRAINING

PRESENTATIONS

continued



39TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS TRAINING

Presented by Jackie Guevarra (Executive Director, Quality and Productivity Commission), Sara Keating (PMN PQA Co-Chair, LA County Library), and Patricia Soltero Sanchez (PMN PQA Co-Chair, Health Services - Rancho Los Amigos National Rehabilitation Center)

IMPORTANT UPDATES:

- **Award Categories**

- **[NEW]** Commission Special Award Category
 - Innovation Award: recognizes the implementation of a **new** and **innovative** solution, model, and/or technology that produces measurable results in quality, productivity, and/or community impact.
- **[UPDATE]** Special Merit & Traditional Award Categories
 - Traditional Awards were merged with the Special Merit Award category. As such, the Traditional Award category was eliminated.

- **Application**

- **[UPDATE]** The application was updated to include more specific prompts to guide the writer during the drafting process. Please ensure you are using the most updated version of the application, posted on the [QPC website](#).

- **Evaluation Process**

- **[NEW]** Hybrid Format (remote and in-person reviews)
 - Commissioners and Productivity Managers will be given 5 business days to review applications virtually and remotely (July 28-August 3).
 - Signed confidentiality agreement and consent form required for participation.
 - Email Jane Lam at jalam@bos.lacounty.gov for a blank copy of the form.
 - For those who would like to review in person, the QPC Office will be open for three days (July 28-30, 9:00 a.m. - 4:00 p.m.) for in-person review.
 - Must sign up to attend in person. Sign-up sheet will be sent closer to the dates.
- **[ELIMINATED]** This new hybrid format will eliminate the all-day in-person PQA evaluation day that is typically hosted in August.



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PRESENTATIONS

continued

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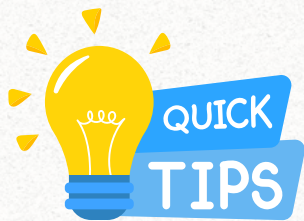
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FREQUENTLY ASKED QUESTIONS:

- **When are applications due?**
 - Thursday, June 18, 2026 by 5:00 p.m. to Jane Lam at jalam@bos.lacounty.gov
 - Late submissions will not be accepted.
- **What types of signatures are accepted?**
 - Electronic, scanned, and wet signatures are accepted. Please ensure PDFs are not password protected and/or locked when you submit.
- **What is the PQA theme for 2026?**
 - Catalysts for Innovation
- **When will the awards ceremony be held?**
 - Wednesday, October 7, 2026 at The Music Center – Dorothy Chandler Pavilion
- **Who is responsible for submitting the applications?**
 - Productivity Managers (primary and/or alternate) are responsible for beginning to end coordination.
- **My Department Head is out of office. Can someone else sign on their behalf?**
 - No. We do not accept signatures from Chief Deputies or other executive staff. Please plan accordingly.

RECOMMENDATIONS & TIPS:



- **Consider consolidating applications with overlapping topics** to present a better, stronger, single submission.
- **Incorporate review and revision time** (for Department Heads and collaborators) into your internal timeline.
- **Use plain language.** Avoid using acronyms/abbreviations and technical jargon.
- **Tell your readers a story** and **highlight the human impacts** of your project.