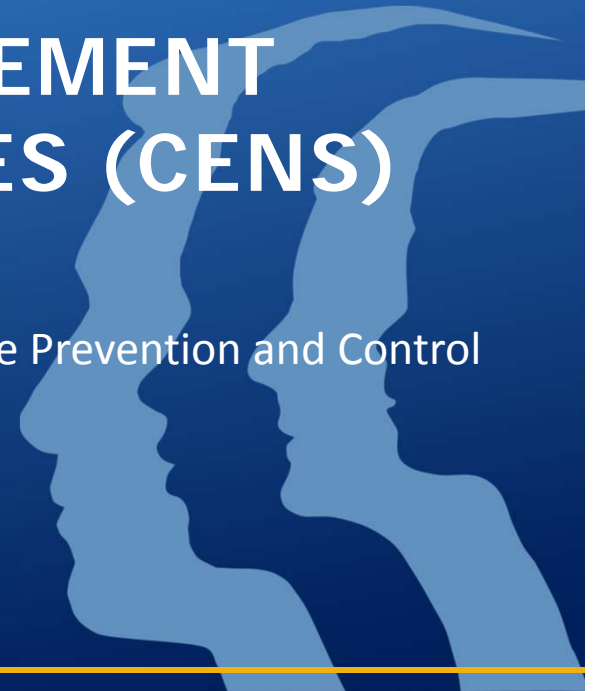




# ACCESSING SUD SERVICES VIA THE CLIENT ENGAGEMENT AND NAVIGATION SERVICES (CENS)

Los Angeles County Department of Public Health, Substance Abuse Prevention and Control  
Homeless Health Care Los Angeles  
Los Angeles City Attorney's Office

Los Angeles County Annual Drug Court Conference  
June 6, 2019





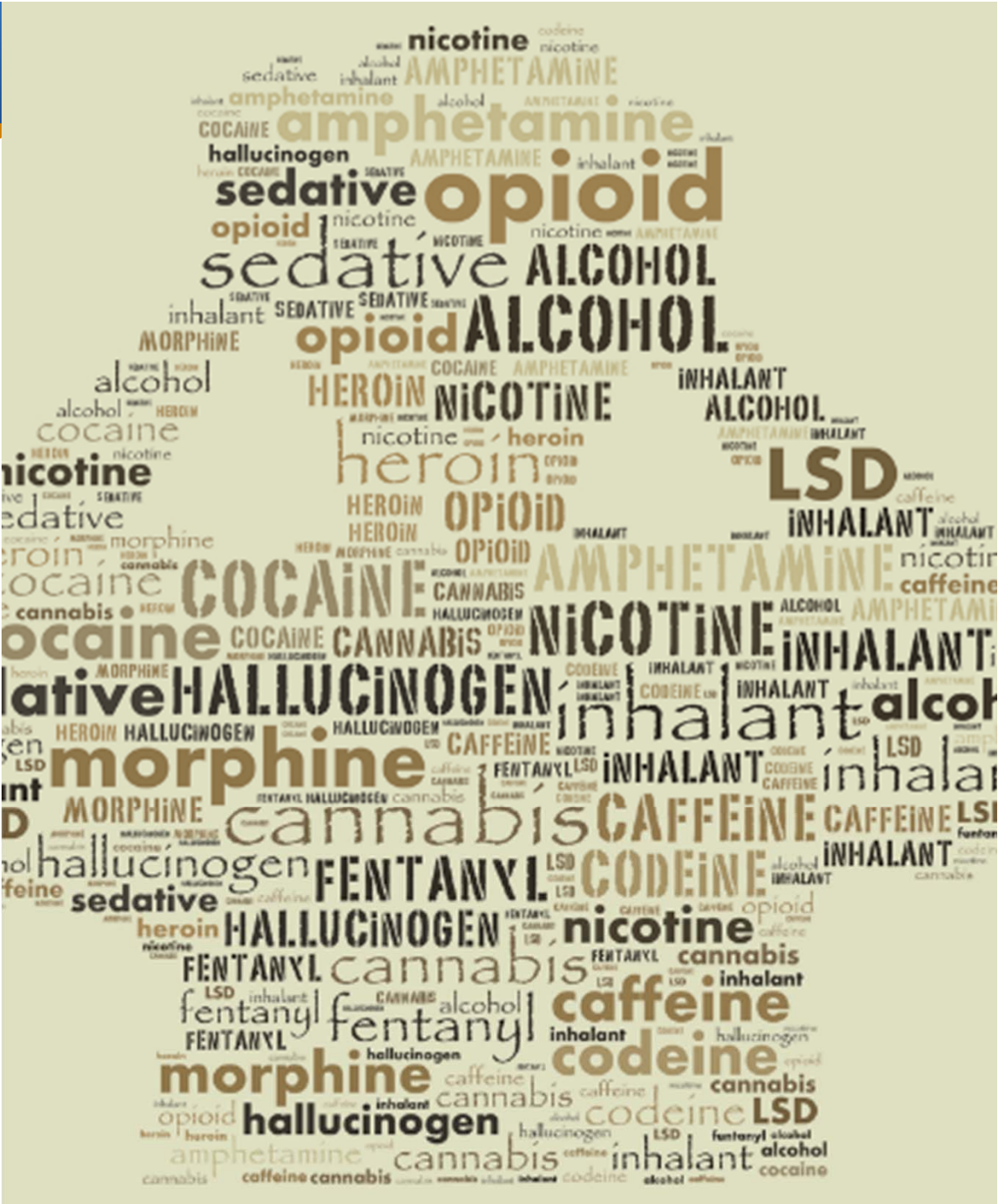
## Substance Abuse Prevention and Control (SAPC)

- Committed to reducing the impact of substance use, abuse and addiction in Los Angeles County
- Lead and facilitate the delivery of a full spectrum of prevention, treatment, and recovery support services
- Contract for substance use disorder (SUD) services at over 300 sites across LA County

The right service, at the right time, for the right duration, in the right setting.

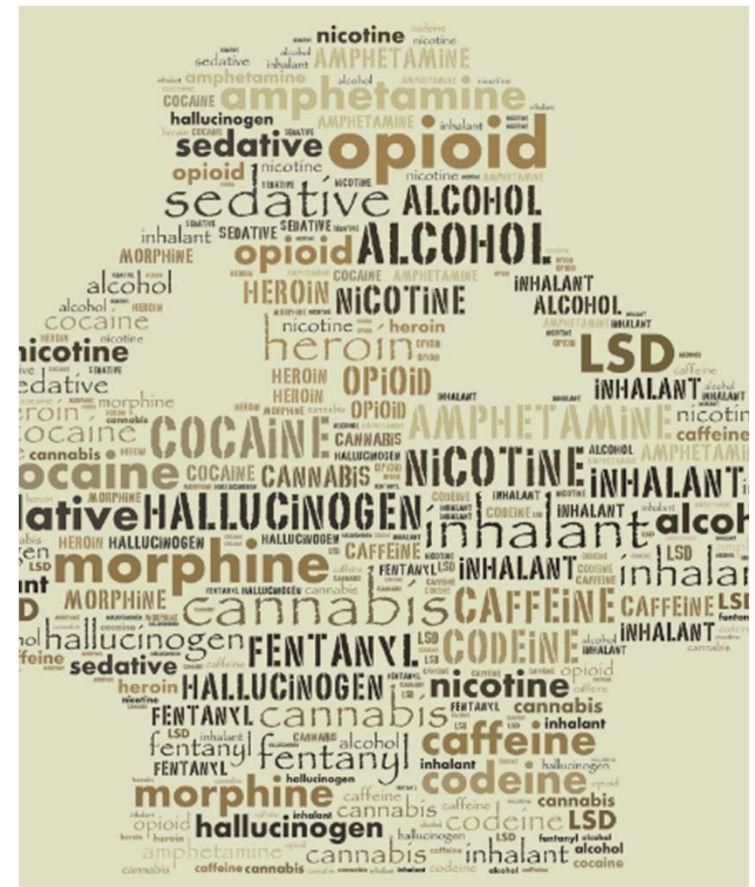
Government	Percentage
Current government	85%
Previous government	15%

- Encompasses a range of severity levels which includes the misuse, dependence, and addiction to alcohol and/or legal or illegal drugs
- A best course of action determined by the level of severity of the SUD



## Substance Use Disorders (SUD) continued...

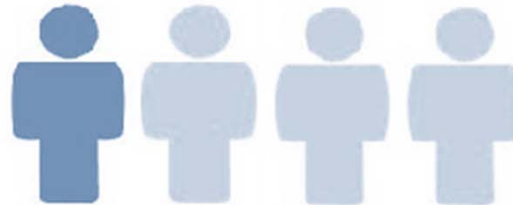
- Addiction is a chronic disease that effects the brain.
- Like other chronic diseases (diabetes, asthma, heart disease) addiction can be successfully managed through lifetime intervention.
- Addiction treatment combined with medical, mental and social needs can lead to continued recovery.



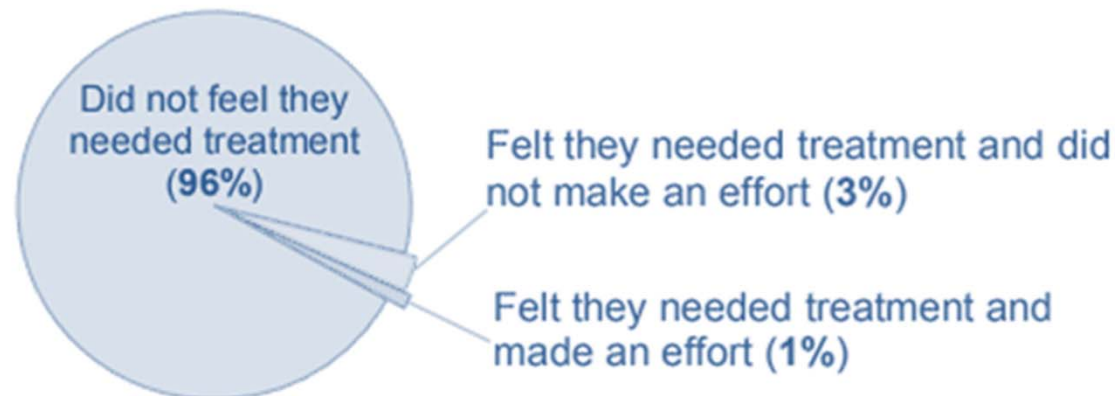




**About 1 in 4 people have an SUD in their lifetime**



**96% of people needing but not receiving specialty treatment deny they need treatment**



**About 2 million people use substances in an unhealthy or hazardous manner in LAC**



## Client Engagement and Navigation Services (CENS)

- One of the entryways into the County's SUD System of Care. Others entryways include the Substance Abuse Service Helpline (SASH: **1.844.804.7500**) and direct-to-provider self-referrals.



- Targets clients requiring face-to-face interactions to access SUD treatment, including County/City-involved individuals who are homeless, have criminal justice issues, or have co-occurring disorders.



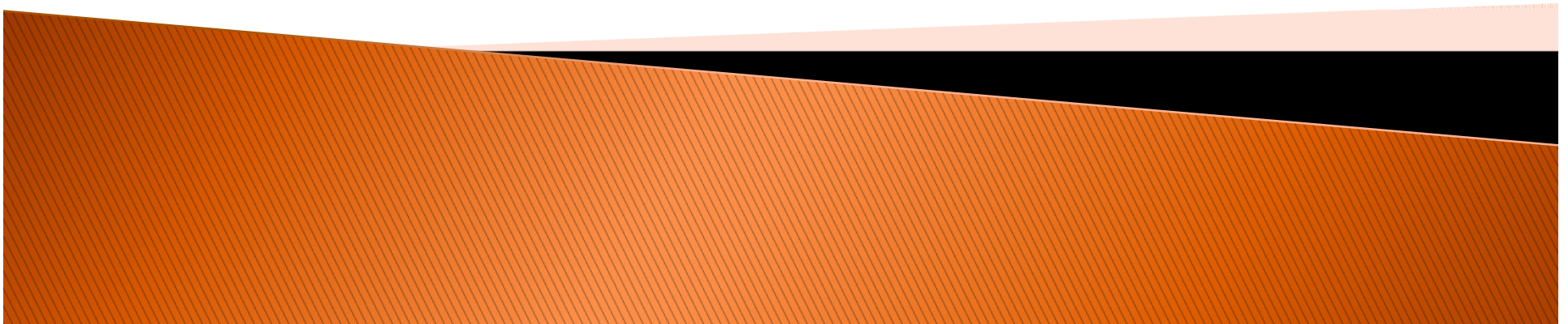
## Who Provides CENS?

- CENS staff are State-registered or certified SUD counselors.
- SUD treatment providers under contract with DPH-SAPC:

SPA	CENS Provider Network
1	Tarzana Treatment Centers
2	San Fernando Valley Community Mental Health Center
3	Prototypes
4	Homeless Health Care Los Angeles
5	Did Hirsch Mental Health Services
6	Special Services for Groups - Homeless Outreach Program Integrated Care System
7	California Hispanic Commission on Alcohol and Drug Abuse
8	Behavioral Health Services

# Client Engagement and Navigation Services (CENS) Provider

H O M E L E S S  
H E A L T H C A R E  
L O S A N G E L E S







## CENS Core Activities

- **Outreach and Engagement**

- Target hard-to-reach individuals who are unable or unwilling to connect with CENS at a co-located site. CENS may engage these individuals in the field (e.g., streets, encampments, jails, etc.).

- **Health Program Eligibility and Enrollment**

- Conduct eligibility and enrollment for Medi-Cal and My Health LA (MHLA)
- Assist with entering data to enroll in or transfer Medi-Cal benefits

- **Client Education**

- Basic overview of SUD and the treatment system
- Coping strategies and the steps to take in case of relapse
- HIV/AIDS education and referrals for HIV testing and treatment
- Medications for addiction treatment (MAT)
- Naloxone for overdose prevention



## CENS Core Activities

- **Screening, Appointment Scheduling, Reminders and Follow-up**
  - Screen clients using the ASAM Triage Tool to determine whether treatment may be necessary
  - Use the [Service and Bed Availability Tool \(SBAT\)](#) to refer the participant to the appropriate SUD treatment provider based on the ASAM Triage Tool results, type and level of service needed, and proximity to SUD treatment location
  - Contact the SUD treatment provider to schedule a full ASAM assessment appointment with the agreed upon treatment provider
  - Contact clients to remind them of upcoming assessment appointments
  - Follow up with treatment provider to confirm if client showed up or rescheduled the appointment



## CENS Core Activities

- **Service Navigation, Ancillary Referrals and Linkages**
  - Assist in identifying and linking to needed ancillary services such as physical health, mental health, and social services
- **Documentation and Reporting**
  - Serve as a liaison between referring entities and treatment providers, ensuring that the referring entities know the treatment admission status of clients, where clients are receiving treatment, and the anticipated treatment completion dates
  - Enter client data into County databases such as the Treatment, Court and Probation Exchange (TCPX) and the LEADER Replacement System (LRS)
- **Agency and Community Education**
  - Conduct presentations and community outreach for City/County/State entities on SUD prevention and treatment systems

# CENS Operationalized

- ▶ The key goal of CENS is to provide integration and coordination of care by:
  - Providing substance use disorder screenings
  - Referrals to Outpatient, Residential, MAT, and Withdrawal Management services
  - Verifying Medi-Cal eligibility and assisting individuals to enroll in Medi-Cal or My Health LA
- ▶ CENS utilizes evidence-based methodologies (e.g., Motivational Interviewing) to engage, motivate and educate clients on:
  - Behavioral Changes
  - Substance Use Disorders
  - Coping Strategies
  - HIV/AIDS Education
  - Naloxone Overdose Prevention
  - Relapse Prevention
  - Medication for Addiction Treatment for Alcohol and Opioid Use Disorders



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# CENS Operationalized

- ▶ CENS screens clients using the ASAM Triage Tool to determine a client's provisional level of care and to schedule an intake appointment with a treatment facility.
- ▶ CENS provides wraparound services, such as:
  - Appointment reminders and follow-ups
  - Coordinating and providing transportation to treatment
  - Case Management services provided as needed
  - Serve as a liaison between the treatment facility and client to remove any barriers preventing clients from enrolling in a program
- ▶ For clients who do not make it to treatment, CENS staff provides harm reduction interventions, such as:
  - Substance use education
  - Education on local needle exchange programs
  - Overdose prevention
  - Medication for Addiction Treatment (MAT) options



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## CENS Locations

- CENS Area Offices: One per Service Planning Area (SPA)
- CENS Co-located Sites: Within various government and community sites
  - Department of Children and Family Services Regional Offices
  - Department of Mental Health Psychiatric Urgent Care Centers (UCC) and Psychiatric Emergency Departments
  - Health Facilities (e.g., public/private Emergency Departments and FQHCs)
  - Homeless encampments
  - **Los Angeles Superior Court (e.g., Antelope Valley, Criminal Courts Building, Compton, Long Beach, Pasadena, Van Nuys)**
  - Permanent Supportive Housing (PSH) sites
  - Probation Department (e.g., AB 109 HUBS and Adult Area Offices)
  - Sheriff's Department (e.g., Twin Towers Correctional Facility)



## CENS Locations

Locations	# Current Co-locations	# Proposed Co-locations (and Connections)	Total # Co-locations (and Connections)
CENS Area Offices	8	0	8
<b>City Attorney</b>	<b>2</b>	<b>4</b>	<b>6</b>
DCFS	13	7	20
DPSS Offices	0	6	6
Homeless Encampments	5	0	5
Mental Health	5	0	5
<b>Office of Diversion and Reentry</b>	<b>1</b>	<b>1</b>	<b>2</b>
Permanent Supportive Housing	33 (29 Connected)	12	74
Physical Health	7	1	8
Probation	12	1	13
<b>Public Defender</b>	<b>6</b>	<b>6</b>	<b>12</b>
Sheriff	2	1	3
<b>Superior Court</b>	<b>5</b>	<b>0</b>	<b>5</b>

# HHCLA CENS Locations

Specific Location	Referral Partners/Populations
CENS Area Office	DPSS, Community
Arlington Square Apartments, Berendos Apartments, Casa Carmen, Downtown Women's Center (DWC) Project Home, Michael's Village, Mosaic Gardens at Westlake, Panama Apartments, PATH Metro Villas Phase 1, Selby Hotel, Orbison House, T. Bailey Manor, The Alexandria, Vendome Palms, New Pershing, Step Up On Vine, plus 18 connected PSH sites	Permanent Supportive Housing Residents
Center for Community Health/Leavey Center	FQHC
Center for Harm Reduction	Community, Homeless
Central Arraignment Courthouse	Co-Occurring Integrated Care Network (COIN) Revocation Court
Clara Shortridge Foltz Criminal Justice Center	Community Collaborative Court, Office of Diversion and Reentry, Public Defender
Community Reentry Resource Center	LASD
DCFS Metro North Regional Office	DCFS
Los Angeles County + USC Medical Center	DHS
Skid Row (Mobile Unit)	Probation
Twin Towers Correctional Facility	LASD

# CENS in LA Courts:

## Central Arraignment Court (CAC)

- ▶ AB109 Revocation Courts
- ▶ Work with Court staff, DMH, and Probation to provide SUD and COIN screenings for clients willing to enroll in residential treatment
- ▶ Screenings only provided upon consent of client
- ▶ If client agrees to treatment, minute order reflects conditional release to residential treatment.
- ▶ Transportation to treatment provided by Probation
- ▶ Other services include direct linkage to Institution for Mental Disease facilities, Enriched Residential Services and Sober Living.



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# CENS in LA Courts: Community Reentry Resource Center (CRRC)

- ▶ CENS provides SUD/Co-occurring screenings to those identified as the AB109 population in addition to Community/Incarcerated clients.
- ▶ START-Community (Substance Treatment and Re-entry Transition)
  - Provides SUD screenings and placement in treatment to the N3 population working in collaboration with the LASD and other treatment providers
- ▶ Provide substance use education to inmates in lockup prior to release (priority given to opiate users to prevent overdose)



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# CENS in LA Courts: Criminal Courts Building (CCB)

- ▶ Several programs exist for CENS to support clients linkage to SUD/Co-occurring treatment:
  - Those with misdemeanor offenses are directed to the **MDTT Misdemeanor Diversion Treatment Track** (for Prop 47 clients).
  - The **Community Collaborative Court** assist those whom are veterans, chronically homeless, mentally ill, victims of sex trafficking and transitional at risk youth with felony offenses.
  - **Public Defender Program** is available to those with felonies for the entire CCB (catch all service).
  - **ODR Felony Probation** program links clients to mandated co-occurring disorder residential treatment programs.



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# What's Working!

- ▶ CENS court staff are all State–certified alcohol and drug counselors.
- ▶ CENS staff provide full court coverage, working with clients, Public Defenders, and courts to find appropriate placement and to represent clients at court.
- ▶ CENS utilizes the SBAT tool for placement in appropriate level of care.
- ▶ CENS office provides educations to courts on the process of effective navigation.
- ▶ CENS staff meets with judges to introduce foster a successful collaboration in support of client care.



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# Referral to SUD Treatment Services

## Fuller Continuum of Services

### SINGLE BENEFIT PACKAGE ACROSS POPULATIONS

- ☑ Outpatient for At-Risk Youth and Young Adults (OP-AR)
- ☑ Outpatient (OP)
- ☑ Intensive Outpatient (IOP)
- ☑ Residential (All Populations, 3 Levels of Care)
- ☑ Opioid Treatment Program (OTP)
- ☑ Medication for Addiction Treatment (MAT)
- ☑ Withdrawal Management (Detox)
  
- ☑ Individual Sessions (No Limits)
- ☑ Group Sessions
- ☑ Family Therapy
- ☑ Case Management/Care Coordination
- ☑ Recovery Support Services (RSS)
- ☑ Field-Based Services (FBS)
- ☑ Recovery Bridge Housing (RBH)
- ☑ *Pilot: Adult At-Risk Program*





## Resources

### SAPC Website:

<http://publichealth.lacounty.gov/sapc/>

### START-ODS Webpage:

<http://publichealth.lacounty.gov/sapc/HealthCare/HealthCareReform.htm>

# CENS & Misdemeanors: Diversion and Sentencing Options



## What's R2D2?

- CENS Project
- LA DOOR Program
- Comprehensive Review Project
- Future Opportunities

# Roadmap

- How did the LA City Attorney partner with CENS and DPH-SAPC?
- How CENS is working now for City Attorney Misdemeanors
- How to expand use of CENS for more misdemeanors going forward
- Challenges and closing thoughts

# LA City Attorney's Partnership with DPH-SAPC

## LA City Attorney and DPH-SAPC

- Proposition 47
- LA City Attorney Working Group
- DPH-SAPC offered solutions through CENS
- Launched at CCB with David Murillo in October 2016
- Focus on: PC 1000 and Prop 36 to test the idea

# Current use of CENS for City Attorney Misdemeanor Drug Offenses

PC 1000  
Proposition 36 (PC 1210)

## PC 1000 and Prop 36

### Typical Charges (PC 1000(a) and Prop 36):

- HS 11350 – typically cocaine (powder or rock) and heroin
  - HS 11377 – typically methamphetamine
- 
- HS 11364 – paraphernalia (rarely filed by itself)
  - HS 11550 – under the influence of a controlled substance
  - HS 11368 – possession through a false prescription
  - BP 4060 – possession without a prescription
  - PC 647(f) – under the influence of a controlled substance



## PC 1000 (1/1/2018)

### PC 1000 is Pre-Plea

- New Changes to PC 1000:
  - It's no longer Deferred Entry of Judgment. It's now pre-trial diversion. That means pre-plea!
  - It's no longer for first time drug offenders – it's for all misdemeanor drug offenders
  - Defendants qualify for pre-trial diversion, even if they have been unsuccessful in previous probations
- It's no longer DEJ – let's call it PC 1000
  - DEJ is now a misnomer

## Eligibility PC 1000

\*With changes to PC 1000, unless one of the three exclusions are present Defendants are entitled to pre-trial diversion.

### Three Exclusion Criteria

- 1) The offense charged involves a crime of violence or threatened violence
- 2) There is a contemporaneous violation related to narcotics or restricted dangerous drugs other than the ones listed in PC 1000(a).
- 3) Defendant has a prior felony conviction in the past five years
  - \*Note the emphasis on *conviction*: A D on felony diversion is entitled to PC 1000.

## Proposition 36 (PC 1210)

### Prop 36 is Post-Plea

- 1) Past criminal history (violence or serious crimes)
- 2) Other felony or non-drug charge
- 3) Firearms were involved in the crime
- 4) Defendant refused treatment
- 5) Defendant is not amenable to treatment
  - Past participation in Prop 36
  - Court rules on amenability

## Eligibility Proposition 36 (PC 1210)

### Exclusion Criteria

- 1) Past criminal history (violence or serious crimes)
- 2) Other felony or non-drug charge
- 3) Firearms were involved in the crime
- 4) Defendant refused treatment
- 5) Defendant is not amenable to treatment
  - Past participation in Prop 36
  - Court rules on amenability

## How CENS works currently

- Prosecutor informs Defense that Defendant is eligible for PC 1000 or Proposition 36 at arraignment
- Defense talks to their client about options
- If PC 1000 or Prop 36 is accepted, court orders Defendant to meet with CENS for intake

## How CENS works currently

12 weeks of treatment through County  
SUD is sufficient on City Attorney  
PC 1000 and Prop 36 misdemeanors.

- PC 1000 – Must wait 12 months to dismiss case, Defendant must continue to obey all laws.
- Prop 36 – Case can be dismissed immediately after 12 weeks are complete, if all other conditions of probation are met.



## How CENS works currently

- Court sets Proof of Enrollment date (30 days out) and court sets Proof of Completion date (3 months out)
- \*Use of the CENS doesn't change how court handles probation violations, warrants, or failure to engage in treatment.

## Benefits of Completion

- Record is sealed
- Defendant has the right to not report the arrest to most employers
  - Certain law enforcement employment and certain employment requiring a license are excluded (see PC 1000.4 for specifics)

# How to Expand use of CENS to other cases

## Proposals for expanded use:

- Extremely close relationship between substance dependence and contact with the criminal justice system.
- Goal: work with justice partners and CENS team to develop protocols for using CENS in wider variety of cases.
  - Can be condition of probation or diversion
  - Can establish pre-plea recommendations with CENS staff
  - Can train justice system partners in rewarding treatment participation to encourage retention

# Challenges and Closing Thoughts

# Challenges

- TIME
- REMEMBER THE CENS!!!
- ADDICTION TRAINING FOR CJ PARTNERS
- RETENTION and REWARDS
- PROCEDURAL JUSTICE EBPs

## Closing Thoughts

- Request to Judges: Address defendants directly and be encouraging.
  - WHY? Because compliance and retention go up with positive interaction.
- Request to Defense Counsel: Explore treatment through motivational interviewing techniques.
  - WHY? Because you hold the keys to motivating change. Don't close the door to change.
- Request to Prosecutors: Reward positive progress on the record and by resolving cases.
  - WHY? Because treatment is the key to preventing SUD related crime and positive reward goes much further than CJ consequences in protecting the public.
- Request to CENS: Follow up, follow up, follow up.
  - WHY? Retention in treatment happens with interactions that show you care. Follow up with providers and with clients.



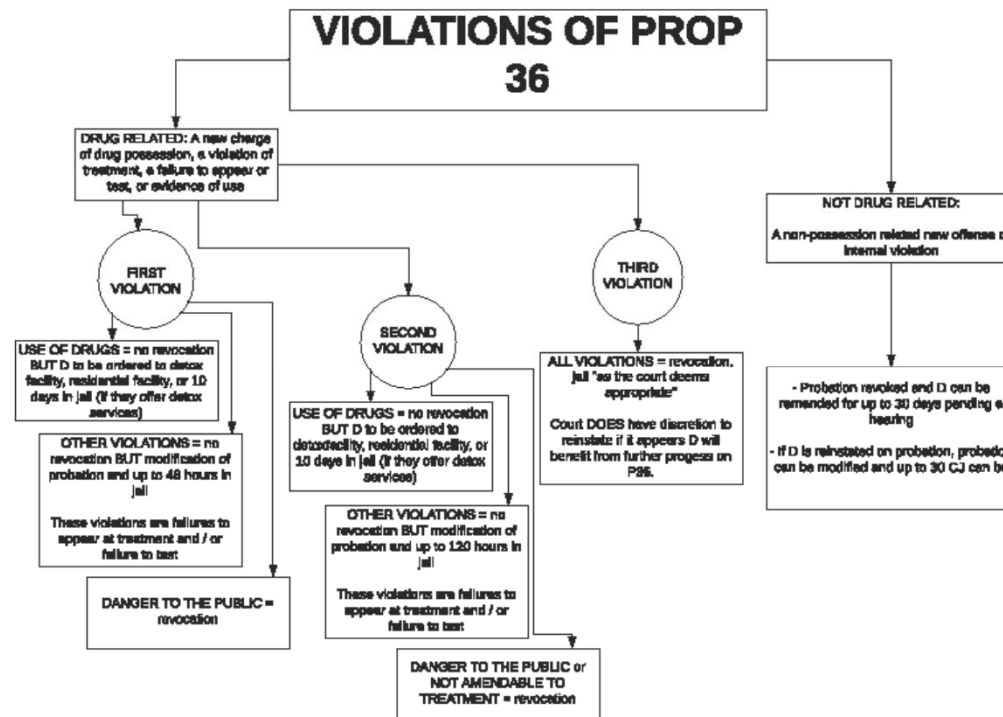
Defendant can  
be terminated  
from PC 1000  
only if:

- 1) Defendant's performance in treatment is unsatisfactory; or
  - 2) Defendant has been convicted of an offense that reflects the defendant's propensity for violence; or
  - 3) Defendant is convicted of a felony
- \*Note that D can be convicted of multiple new offenses and stay on PC 1000 as long as they don't involve violence or felonies

## Defendant completes PC 1000 only when:

- 1) Defendant has completed their program; and
  - (ie – 12 weeks of treatment through Navigator Program as directed by the Navigator)
- 2) Program has sent a positive letter recommending completion; and
  - Navigator can help defendants get this. Double check it!
- 3) At least 12 months have passed without a violent offense or a felony

# Prop 36 Termination



# THANK YOU

For more information, contact:

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