Ambulatory Outpatient Medical Services

for People with HIV

What are Ambulatory Outpatient Medical (AOM) Services?

Ambulatory Outpatient Medical (AOM) Services is a program that provides HIV specialty medical services for people with HIV (PWH). These services are provided by licensed health care professionals who have received advanced training in the management of HIV/AIDS.

What are the goals of the AOM Services program?

- To connect you to high-quality care and medication even if you do not have health insurance
- Help you achieve low/undetectable viral load to improve your health and prevent HIV transmission (Undetectable=Untransmittable)
- Prevent and treat opportunistic infections
- Provide education and support with risk reduction strategies

What services can I access through the AOM Services program?

The AOM Services program offers a variety of services which include medical exams and treatment, laboratory testing, nutrition education support, and sexually transmitted infection (STI) prevention and screening.

How do I access these services?

You can access these services by contacting any of the providers listed on the next page. If you are not already receiving services at one of the listed providers, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. AOM services are free for those with a qualifying income regardless of immigration status.

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Ambulatory Outpatient Medical Services

for People with HIV

Agency	Contact	Phone Number	Email Address/Webpage
AIDS Healthcare Foundation	Practice Managers	(213) 304-8151	www.hivcare.org/contact-ahf/
AltaMed Health Services	Fernanda Jaramillo	(323) 914-9777 ext.8072168	fjaramillo@altamed.org
APLA Health & Wellness	Scott Blackburn	(213) 201-1422	sblackburn@aplahealth.org
Children's Hospital Los Angeles	Leo Almanza	(323) 361-1336	lalmanza@chla.usc.edu
East Valley Community Health Center	Bridget Bravo	(626) 919-4333 x3210	bbravo@evchc.org
El Proyecto del Barrio	Daniela Aguayo	(818) 830-7181 x8208	daguayo@elproyecto.onmicrosoft.com
JWCH Institute, Inc.	Call Center	(866) 733-5924	efilmardirossian@jwch.org
Long Beach, Department of Health and Human Services	Rosie Tufuga Stephanie Silva	(562) 570-4316 (562) 570-4317	rosie.tufuga@longbeach.gov stephanie.silva@longbeach.gov
Los Angeles LGBT Center	Linda Santiman	(323) 993-77610	lsantiman@lalgbtcenter.org
Men's Health Foundation	Virginia Cabrera	(310) 550-1010 x3044	virginia.cabrera@menshealthfound.org
Northeast Valley Health Corporation	Marline Santana	(818) 988-6335 x50751	Marlinesantana@nevhc.org
St. John's Community Health Center	Xavier Laporte	(323) 541-1600	xlaporte@sjch.org
St. Mary Medical Center	Randy Hope	(562) 624-4934	randy.hope@commonspirit.org
Tarzana Treatment Centers	Gladis Arreola	(818)342-5897 x2233	garreola@tarzanatc.org
T.H.E. Clinic	Tracy Horn Clinic General Line	(323) 730-1920 x3225 (323) 730-1920	thorn@tohelpeveryone.org
The Regents of the University of California (UCLA)	Amarah Martinez	(310) 557-2273 x20881	AmarahMartinez@mednet.ucla.edu
Via Community Clinic	Jennifer Villanueva	(323) 268-9191 ext. 8420	jvillanueva@viacarela.org
Watts Healthcare Corporation	Anthony Corona Sara Montiel	(323) 564-4331 ext.3326 Ext. 3277	anthony.corona@wattshealth.org sara.montiel@wattshealth.org

Benefits Specialty Services
for People with HIV

What are Benefits Specialty Services (BSS)?
Benefits Specialty Services (BSS) is a program that helps people with HIV (PWH) access public and/or private health and disability benefits and programs. Benefits Specialists can assist in making sure you are getting all available health and disability benefits at no cost to you.

What is the goal of the BSS program?
BSS helps you learn and enroll in different public and private benefit and entitlement programs (CalFresh; Medicaid/Medi-Cal; Medicare; Social Security; Women, Infants, Children (WIC); and many more) for which you may be eligible.

What services can I access through the BSS program?
BSS program offers a variety of services that may include checking your benefit need and eligibility, helping you complete any applications and/or paperwork, and managing your benefits.

Where can I access these services?

Agency	Contact	Phone Number	Email Address
AIDS Healthcare Foundation	Nubia Treminio	(310) 657-9353 x 5640	nubia.treminio@aidshealth.org
AltaMed Health Services	Yenmie Stevenson	(213) 420-8342	ytapia@altamed.org
APLA Health & Wellness Center	BSS Appointment Line	(213) 201-1615	tmonteilh@aplahealth.org
City of Long Beach, Department of Health and Human Services	Stephanie Silva	(562) 570-4317	stephanie.silva@longbeach.gov
JWCH Institute	Marsha Ortiz	(626) 744-6140 x 5231	mortiz@jwch.org
LA LGBT Center	Linda Santiman	(323)993-7610	Lsantiman@lalgbtcenter.org
Men's Health Foundation	Ashley Weber	(323) 905-5692	ashley.weber@menshealthfound.org
Northeast Valley Healthcare Corporation	Yesenia Batres	(818) 988-6335 x 50745	herberthosorio@nevhc.org
Tarzana Treatment Center	Danielle Barron-Pena	(818) 996-1051 x 1285 (818) 342-5897 x 2153	dbarron@Tarzanatc.org
Venice Family Clinic	Jade Davis-Hurd	(310) 664-7835	jdavishurd@mednet.ucla.edu
Watts Healthcare Corporation	Anthony Corona	(323) 564-4331 x 3326	anthony.corona@wattshealth.org

Benefits Specialty Services

for People with HIV

How do I access these services?

You can access these services by contacting any of the providers listed above. If you are not already receiving services at one of the listed providers, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. BSS are free for those with a qualifying income regardless of immigration status.

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Emergency Rental Assistance (ERA) for Ryan White Program Clients

ELIGIBILITY:

- Los Angeles County Resident
- HIV-positive
- Current income ≤ 500% FPL
- Not currently receiving any other form of emergency financial assistance

SERVICES:

Assistance with paying:

- Rent

You can apply for $12,000 (maximum) over a 12-month period

HOW TO APPLY:

Please contact an HIV Benefits Specialist (BSS) for an application.

DOCUMENTS YOU MAY NEED TO PROVIDE:

*Rental agreement in your name.

**Proof of Income (bank statement, pay stubs, or affidavit)

All financial assistance payments are made on the client's behalf while maintaining confidentiality and protecting personal health information. No direct payments are made to clients.

Intensive Case Management - Home-Based

for People with HIV

What is Intensive Case Management - Home-Based Case?

Intensive Case Management - Home-Based Case is a program that focuses on care for people living with HIV (PLWH) who may have medical or physical needs that keep them from seeing their HIV care providers in person and would benefit from specialized home and/or community-based care. Services are provided to you in your home by certified Registered Nurse (RN) case managers and social workers who evaluate, educate, counsel, and work to support the best possible health outcomes for you.

What are the goals of the Home-Based Case Management program?

- Assess and manage in-home services;
- Help you develop self-management skills and support your independence
- Support you to continue your medical care and treatment;
- Connect you with health care and supportive services;
- Help you manage your medical needs;
- Educate you on how to reduce HIV transmission; help you to successfully transition from a hospital care to home health care

What services can I access through the Home-Based Case Management program?

The Intensive Case Management - Home-Based Case program includes medical assessments, service planning, attendant care (like accompanying you to your medical appointments, going to the market, etc), homemaker services (helping you with cooking and cleaning), and mental health therapy.

Where can I access these services?

Agency	Contact	Phone Number	Email Address
AltaMed Health Services	Fernanda Jaramillo	(323) 914-9777 x8072168	fjaramillo@altamed.org
APLA Health & Wellness	Scott Blackburn	(213) 201-1422	sblackburn@apla.org
Tarzana Treatment Centers	Sindy Membreno	(818) 342-5987 x2119	smembreno@tarzanatc.org
St. Mary Medical Center	Stephanie Glass	(562) 624-4935	stephanie.glass@commonspirit.org

How do I access these services?

Home-Based Case Management is available to eligible clients who are referred by their medical provider. If you are interested in learning more, please contact any of the providers listed above.

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Legal Services

for People with HIV

What are Legal Services?

Legal Services support people with HIV (PWH) by assisting them with legal issues, such as access to healthcare, discrimination, and confidentiality concerns. Attorneys and legal aids can help PWH navigate legal systems to access the care they need and receive fair treatment. Legal Services can help PWH understand their legal rights and responsibilities so they can make decisions about their healthcare and personal lives.

What is the goal of Legal Services?

The goal of Legal Services is to offer legal assistance to increase access to justice for clients with low income and limited resources.

What services can I access through Legal Services?

- ✓ Public & private benefits
- ✓ Advanced planning
- ✓ Credit & Bankruptcy
- ✓ Housing & eviction prevention
- ✓ Health & disability insurance
- ✓ Discrimination
- ✓ Confidentiality
- ✓ Employment
- ✓ Gender Rights
- ✓ Immigration
- ✓ Permanency planning for dependent children

Where can I access these services?

Agency	Contact	Phone Number	Email Address
Inner City Law	Adam Yakira	(213) 947-7907	ayakira@innercitylaw.org

How do I access these services?

You can access these services by contacting the provider listed above or working with your Case Manager or Benefits Specialist. If you are not already receiving services from the listed provider, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. Legal Services are free for those with a qualifying income, regardless of immigration status.

Medical Care Coordination

for People with HIV

What is Medical Care Coordination (MCC)?

Medical Care Coordination (MCC) is a program that helps people with HIV (PWH) improve their health status, receive, and stay in care, and take their HIV medications. MCC services connect you with a team that works with your HIV medical provider (e.g., a doctor) to help you improve your quality of life and achieve your full health potential. The MCC team includes a Medical Care Manager, Patient Care Manager, Case Worker, and a Retention Outreach Specialist.

What are the goals of the MCC program?

- Help you access the HIV care services you may need and stay in HIV care
- Provide education and support you in taking your HIV medication in order to reach and maintain a low HIV viral load (Undetectable=Untransmittable)
- Connect you to any needed mental health, substance use, housing support, and other supportive services
- Help you prevent transmission of HIV and sexually transmitted infections (STIs) to partners through education and counseling (if needed)

What services can I access through the MCC program?

The MCC program offers a variety of services, including case management, health education, linkage to mental health services, substance use treatment, financial assistance, housing assistance, legal services, transportation, and individual counseling sessions.

How do I access these services?

You can access MCC services by contacting any of the providers listed on the next page. Your HIV doctor or another social service provider can also refer you to the MCC program. If you are not already receiving services at one of the listed providers, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. MCC services are for PWH regardless of insurance and immigration status and are likely free of charge.

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Medical Care Coordination

for People with HIV

Agency	Contact	Phone Number	Email Address
AIDS Healthcare Foundation	Nicole Sanchez Erika Portillo	(213) 589-4607 (323) 376-6367	Nicole.Sanchez@ahf.org Erika.Portillo@ahf.org
AltaMed Health Services	Fernanda Jaramillo	(323) 914-9777 ext. 872168	fjaramillo@altamed.org
APLA Health & Wellness	Scott Blackburn	(213) 201-1422	sblackburn@apla.org
Children's Hospital Los Angeles	Leo Almanza	(323) 361-1336	lalmanza@chla.usc.edu
East Valley Community Health Center	Bridget Bravo	(626) 919-4333 ext.3210	bbravo@evchc.org
El Proyecto del Barrio	Daniela Aguayo	(818) 830-7181 x8208	daguayo@elproyecto.onmicrosoft.com
JWCH Institute, Inc.	Cely Iribe	(323) 561-7065 ext.3241	c.iribe@jwch.org
Long Beach, Department of Health and Human Services	Marina Ohlson-Smorick Iris Gibbs	(562) 570-4329 (562) 570-4544	marina.ohlson-smorick@longbeach.gov iris.gibbs@longbeach.gov
Men's Health Foundation	Stephanie Johnson	(310) 550-1010 x3054	Stephanie.johnson@menshealthfound.org
Northeast Valley Healthcare Corporation	Herberth Osorio	(818) 988-6335 x50724	HerberthOsorio@nevhc.org
St. John's Community Center	Xavier Laporte	(323) 541-1600	xlaporte@sjch.org
St. Mary Medical Center	Randy Hope	(562) 624-4934	randy.hope@commonspirit.org
T.H.E. Clinic	Tracy Horn	(323) 730-1920 x3225	thorn@tohelpeveryone.org
Tarzana Treatment Centers	Joanna Escalante	(818) 342-5897 ext. 2127	jescalante@tarzanatc.org
Venice Family Clinic	Devon O'Malley	(310) 664-7793	DOMalley@mednet.ucla.edu
Via Community Clinia	Jenniver Villanueva	(323) 268-9191 ext. 8420	jvillanueva@viacarela.org
Watts Healthcare Corporation	Rosalynd Williams	(323) 564-4331 x3324	rosalynd.williams@wattshealth.org

Mental Health Services

for People with HIV

What are Mental Health Services?

Mental Health Services is a program to help people with HIV (PWH) who are also experiencing mental health challenges that affect their everyday functioning and quality of life. These services are provided by a Mental Health provider who specializes in HIV.

What is the goal of the Mental Health Services program?

The Mental Health Services program seeks to help improve your mental and physical health status by addressing mental health stressors and challenges.

What services can I access through the Mental Health Services program?

- ✓ Individual Counseling
- ✓ Family Counseling
- ✓ Group Counseling
- ✓ Multi-Family Counseling
- ✓ Medical Management
- ✓ Crisis Intervention

Where can I access these services?

Agency	Phone Number
AIDS Healthcare Foundation	(818) 380-2626 x5733
AltaMed Health Services	(323) 869-5408
JWCH Institute, Inc.	(323) 714-7893
Northeast Valley Health Corporation	(818) 988-6335 x50752
Special Services for Groups	(213) 375-3830 x1842
St. John's Community Center	(323) 541-1411

How do I access these services?

You can access these services by contacting the providers listed above. It is important to note that you do not need to receive mental health services in the same clinic where you access your HIV medical care. If you are not already receiving services at one of the listed providers, they may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County.

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Nutrition Support Services

for People with HIV

What are Nutrition Support Services?

Nutrition Support Services provides groceries or cooked meals to ensure people with HIV (PWH) have access to healthy food options. Clients are given access to a registered dietician (RD) who can develop a personalized nutrition plan that considers their unique health needs and improves their overall quality of life.

What is the goal of Nutrition Support Services?

The goal of Nutrition Support Services is to improve and sustain your health, nutrition, food security, and quality of life.

What services can I access through Nutrition Support Services?

Nutrition Support Services include two types of programs:

- Home-delivered meals are provided for PWH who have physical or emotional difficulties related to HIV/AIDS that prevent them from preparing healthy meals for themselves.
- Food bank/pantry services provide food, groceries, nutritional supplements, and other miscellaneous items for PWH.

Where can I access these services?

Agency	Contact	Phone Number	Email Address
APLA Health & Wellness	Eric Zamarippa	(213) 201-1434	ezamarippa@aplahealth.org
Bienestar Human Servies	Brendan O'Connell	(866) 590-6411 x124	boconnell@bienestar.org
Project Angel Food	Randy Pedraja	(323) 845-1810 x246	rpedraja@angelfood.org

How do I access these services?

You can access these services by contacting any of the providers listed above. If you are not already receiving services at one of the listed providers, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. Nutrition Support Services are free for those with a qualifying income regardless of immigration status.

Oral Health Services

for People with HIV

What are Oral Health Services?

Oral Health Services is a program that helps people with HIV (PWH) access free dental services. These services will be provided by dental professionals who have experience serving PWH.

What are the goals of the Oral Health Services program?

- Promote dental health
- Improve the quality of life among PWH
- Provide reliable dental health services

What services can I access through the Oral Health Services program?

General Dentistry: Regular dental checkups, X-rays, cleanings, fillings, and access to any necessary and related medication, treatment, or referrals to specialty dentistry services.

Specialty Dentistry Services: Additional procedures such as crowns, dentures, implants, and dental surgery. These services are to help you improve your dental health and function.

Where can I access these services?

Agency	Phone Number	General	Specialty
AIDS Healthcare Foundation	(213) 744-1752	✓	
AltaMed Health Services	(213) 808-9356	✓	
APLA Health & Wellness	(213) 201-1541	✓	✓
East Valley Community Health Center	(909) 620-8088 x3208	✓	
El Proyecto del Barrio	(818) 221-4600	✓	
JWCH Institute, Inc.	(866) 733-5924	✓	
Northeast Valley Health Corporation	(818) 988-6335 x50702	✓	
St. John's Well Child and Family Center	(323) 541-1411	✓	
St. Mary Medical Center	(562) 624-4949	✓	✓
UCLA School of Dentistry	(310) 794-4348	✓	✓
USC Herman Ostrow School of Dentistry	(213) 740-1637 (213) 740-1342	✓	✓
Watts Healthcare Foundation	(323) 564-4331 x3326	✓	

How do I access these services?

You can access these services by contacting any of the providers listed above. If you are not already receiving services at one of the listed providers, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP.) They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County.

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Patient Support Services

for People with HIV

What is Patient Support (PSS) Services?

Patient Support Services is a program that helps people with HIV (PWH) access additional support to help them adhere to care and achieve viral suppression. These services include having access to a professional who have experience serving PWH.

What are the goals of the Oral Health Services program?

- Promote health
- Improve the quality of life among PWH

What services can I access through the Oral Health Services program?

Benefits Specialist (BSS): Assist clients with public benefit access and education, including completing forms and/or connecting clients to other services.

Social Worker (SW): Available for clients that need crisis interventions or short-term counseling and linked referrals to mental health services.

Peer Navigator (PN): Accompany clients to medical visits to navigate the RW system of care.

Housing Specialist (HS): Assist clients with accessing housing resources

Substance Use Counselor (SUD): Provides support and guidance to clients in recovery from substance use.

Retention Outreach Specialist (ROS): Provides support for clients that have fallen out of care to reconnect them to medical care.

Clinical Nurse (CNS): Provides enhanced clinical nursing support, administers and supervises injectable medications and vaccinations.

How do I access these services?

You can access these services by contacting any of the providers listed on the next page. If you are not already receiving services at one of the listed providers, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP.) They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County.

Where can I access these services?

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Patient Support Services

for People with HIV

Agency	Phone Number	BSS	CNS	SW	PN	HS	SUD	ROS
AIDS Healthcare Foundation	(323) 376-6367							✓
AltaMed Health Services	(323) 914-9777 ext, 8072168						✓	✓
APLA Health & Wellness	(213) 201-1422			✓				✓
Charles R Drew University	(323) 563-5807			✓	✓			
Children's Hospital Los Angeles	(323) 361-3107			✓				✓
City of Long Beach Department of Health and Human Services	(562) 570-4329	✓						✓
East Valley Community Health Center	(626) 919-4333 x3210			✓	✓	✓		✓
El Proyecto del Barrio	(818) 830-7181 x8208		✓					✓
JWCH Institute, Inc.	(866) 733-5924 (323) 561-7065				✓	✓		✓
Men's Health Foundation	(310) 550-1010 x 3054	✓	✓			✓	✓	
Northeast Valley Health Corporation	(818) 988-6335 x50724	✓						
St. John's Well Child and Family Center	(323) 541-1600							✓
St. Mary Medical Center	(562) 624-4949	✓		✓				✓
T.H.E. Clinic	(323) 730-1920 x3225	✓	✓	✓		✓		✓
Tarzana Treatment Center	(818) 342-5897 ext. 1013							✓
Venice Family Clinic	(310) 664-7793				✓			✓

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Residential Care Facility for the Chronically Ill

for People with HIV

What is a Residential Care Facility for the Chronically Ill (RCFCI)?

A Residential Care Facility for the Chronically Ill (RCFCI) is licensed to provide services in a non-institutional, home-like environment, which is maintained and operated to provide 24-hour care and supervision to the following people with HIV (PWH):

- Adults 18 years of age or older
- Emancipated minors
- People who are unable to work

What is the goal of the RCFCI program?

The goal of the RCFCI program is to improve the health status of PWH who need to receive care, support, and supervision in a stable living environment to improve their health status.

What services can I access through the RCFCI program?

The RCFCI program offers a variety of services that may include 24/7 care for PWH and who are facing mental health issues or other chronic or life-threatening illnesses. Additional services can include case management, counseling, nutrition, and consultative services regarding housing, health benefits, financial planning, and referrals to other community or public resources.

Where can I access these services?

Agency	Contact	Phone Number	Email Address
Alliance for Housing and Healing (APLA)	Christina Mancilla	(562) 247-7303	cmancilla@alliancehh.org
Project New Hope	Savvoy Toney	(657) 789-2691	stoney@projectnewhope.org
The Salvation Army	Ana Aguirre	(323) 454-4201	ana.aguirre@usw.salvationarmy.org

How do I access these services?

You can access these services by contacting any of the providers listed above. If you are not already receiving services at one of the listed providers, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. RCFCI services are free for those with a qualifying income regardless of immigration status.

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Substance Use Disorder Transitional Housing

for People with HIV

What is Substance Use Disorder Transitional Housing (SUDTH)?

SUDTH is a licensed program that provides services in temporary residential housing that includes screening, assessment, diagnosis, and treatment of drug or alcohol use disorders for people with HIV (PWH). By creating a safe and supportive environment, clients can focus on their recovery, receive the support needed to maintain sobriety, and improve their overall well-being.

What is the goal of the SUDTH program?

The goal of the SUDTH program is to help PWH successfully transition to permanent housing and:

- Assist clients with reducing or stopping substance use (i.e., alcohol, legal/illegal drugs);
- Support HIV treatment adherence in order to reach and maintain a low HIV viral load (Undetectable=Untransmittable); and
- Improve the client's social life, self-esteem, and quality of life.

What services can I access through the SUDTH program?

- ✓ Assess readiness for treatment & recovery
- ✓ Medication assisted therapy
- ✓ Medication for mental disorders
- ✓ Harm reduction
- ✓ Counseling
- ✓ Relapse prevention

Where can I access these services?

Agency	Contact	Phone Number	Email Address
Tarzana Treatment Centers	Ceasar Corona	(818) 342-5897 x2155	ccorona@tarzanatc.org
The Salvation Army	Ana Aguirre	(323) 454-4201	ana.aguirre@usw.salvationarmy.or

How do I access these services?

You can access these services by referral and working with your Case Manager or Benefits Specialist. If you are not already receiving services from the provider listed above, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. SUDTH services are free for those with a qualifying income regardless of immigration status.

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Transportation Services

for People with HIV

What are Transportation Services?

Transportation Services is a program that is available to people with HIV (PWH) and their immediate family members (when they accompany the client to access services) who need transportation to medical and social services appointments.

What is the goal of the Transportation program?

The goal of Transportation Services is to make sure that you are able to get to your primary health care and related social service provider appointments.

What services can I access through the Transportation program?

The Transportation program offers eligible clients for the following services:

- Monthly bus or Metro passes
- Taxi services
- Ride share services (Uber, Lyft)
- Van transportation services

How do I access these services?

You can access these services by contacting any of the providers listed on the next page. You can also access these services by contacting your Medical Care Coordination (MCC) team, HIV medical provider, or your Benefits Specialist.

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Transportation Services

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Agency	Contact	Phone Number	Email Address
AIDS Healthcare Foundation	Nubia Tremino	(310) 657-9353	nubia.treminio@ahf.org
AltaMed Health Services	Fernanda Jaramillo Rocio Hernandez	(323) 914-9777 x8072168	fjaramillo@altamed.org rochernandez@altamed.org
APLA Health & Wellness	Tiana Monteilh	(213) 201-1305	tmonteilh@apla.org
Bienestar Human Services	Brendan O'Connell	(866) 590-6411	boconnell@bienestar.org
Children's Hospital Los Angeles	Gerardo Mendez Ruiz	(323) 361-1352	gmendezruiz@chla.usc.edu
El Proyecto del Barrio	Sandra Salazar	(818) 830-7182	ssalazar@elproyecto.us
JWCH Institute, Inc.	Marsha Ortiz	(626) 744-6140 x5231	mortiz@jwch.org
Long Beach, Department of Health and Human Services	Iris Gibbs Elsa Orozco	(562) 570-4544 (562) 570-4057	iris.gibbs@longbeach.gov elsa.orozco@longbeach.gov
Los Angeles LGBT Center	Linda Santiman,	(323) 993-7610	lsantiman@lalgbtcenter.org
Men's Health Foundation	Virginia Cabrera,	(310) 550-1010 x344	virginia.cabrera@menshealthfound.org
Northeast Valley Health Corporation	Herberth Osorio Yesenia Batres	(818) 988-6335 x50724 or x50745	herberthosorio@nevhc.org yeseniabatres@nevhc.org
Project New Hope	Savvoy Toney	(818) 859-8929	stoney@projectnewhope.org
Special Service for Groups	Enrique Castro	(213) 434-5030	enriquec@apaitssg.org
St. John's Community Center	Xavier Laporte-Sanchez Angel Navarro-Rodriguez	(323) 944-3349 (213) 624-3908	xlaporte@sjch.org angelnavarro@sjch.org
St. Mary Medical Center	Randy Hope Stephanie Glass	(562) 624-4934 (562) 625-4935	randy.hope@dignityhealth.org stephanie.glass@dignityhealth.org
Tarzana Treatment Centers	Karla Cordero (SPA 1) Danielle Barron-Pena (SPA 2)	(661) 723-4829 x4116 (818) 342-5897 x2153	kcordero@tarzanatc.org dbarron@tarzanatc.org
T.H.E. Inc.	Tracy Horn	(323) 730-1920 x3225	thorn@tohelpeveryone.org
The Regents of the University of California (UCLA)	Amarah Daniella Martiez	(310) 916-7920	amarahmartiez@mednet.ucla.edu
The Salvation Army	Ana Aguirre, Director Raul Villalobos	(323) 454-4201 (323) 454-4202	ana.aguirre@usw.salvationarmy.org raul.villalobos@usw.salvationarmy.org
Watts Healthcare Corporation	Anthony Corona	(323) 564-4331 x3326	anthony.corona@wattshealth.org

Transitional Residential Care Facility

for People with HIV

What is a Transitional Residential Care Facility (TRCF)?

A Transitional Residential Care Facility (TRCF) provides short-term housing with ongoing supervision and assistance with independent living skills for people with HIV (PWH) who may be at risk of becoming homeless. TRCFs are 24-hour alcohol/drug-free facilities that are secure and home-like.

What is the goal of the TRCF program?

The goal of the TRCF program is to help you be safely housed while you find a more permanent, stable housing situation. This service focuses on removing housing-related barriers that negatively impact your ability to access and/or maintain HIV care or treatment.

What services can I access through the TRCF program?

The TRCF program offers a variety of services that may include an assessment of your needs, individual and/or group counseling, and case management. Clients must have the ability to work to be eligible for TRCF services.

Where can I access these services?

Agency	Contact	Phone Number	Email Address
Project New Hope	Savvoy Toney	(657) 789-2691	stoney@projectnewhope.org
The Salvation Army	Ana Aguirre	(323) 454-4201	ana.aguirre@usw.salvationarmy.org

How do I access these services?

Project New Hope has multiple housing locations across Los Angeles County. You can access these services by contacting the provider listed above. If you are not already receiving services at the listed provider, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. TRCF services are free for those with a qualifying income regardless of immigration status.