



**County of Los Angeles
Quality and Productivity
Commission**

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*"To enrich lives through
Effective and caring service"*

April 9, 2026

Robert G. Luna
Sheriff
Los Angeles County Sheriff's Department
211 West Temple Street, Hall of Justice, 8th Floor
Los Angeles, California 90012

Dear Sheriff Luna:

Thank you for a very informative visit on March 25, 2026. Commissioners appreciated the update on the Department's continuing efforts to improve public trust and credibility with the public and within the community. This is essential in strengthening community partnerships to reduce crime, create stable environments, and cultivate relationships. Commissioners would like to direct the public to the Department's website (<https://lasd.org/transparency/>) for more information on the Department's efforts.

The Department is also focused on modernizing the largest Sheriff's department in the nation through upgraded technology (e.g., replacing its 40-year-old Computer-Aided Dispatch system, using drones and license plate readers, exploring the use of artificial intelligence, etc.). This allows the Department to be competitive with other agencies that employ new technologies, as well as improving quality and efficiency in departmental operations.

Commissioners appreciated the updates on the Department's priorities including building a Correctional Care Center to support the increasing demands for inmate mental health services. Approximately 51% of inmates have mental health and/or substance abuse issues.

Commissioners also congratulated the Department on the following:

- Reduction in use of force cases (Custody by 16% and Patrol by 11%)
- Reduction in shooting-involved deaths by 42%
- Collaboration on the State-of-the-Art Ballot Processing Center (BPC) with the Registrar-Recorder/County Clerk; the BPC won the top award (Gold Eagle) at the Commission's 2025 Annual Productivity and Quality Awards program

Commissioners commended your initiatives to improve productivity and efficiency throughout the Department, including:

- Improving employee health and wellness by securing a Departmental Wellness Center designed to prioritize the mental, emotional, spiritual, and physical well-being of the Department's law enforcement personnel
- Mandating department staff, especially members of the Special Victims Bureau and those who experience trauma, to seek professional help and guidance

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- Strengthening the workforce by providing training and opportunities for learning, cross training employees, and sharing experiences and strategies with other agencies
- Working to retain sworn and professional staff through employee wellness efforts and competitive salaries and benefits

We look forward to working with the Department as it addresses challenges that may require other operational enhancements, including:

- Addressing vacancies (approximately 1,400 sworn and 1,300 professional staff) through active outreach for potential candidates and increasing the number of academy classes
- Preparing the Department (staff and resources) for the large-scale world events such as the 2026 FIFA World Cup, the 2027 Superbowl, and the 2028 Olympic and Paralympic Games
- Replacing the outdated CAD system with a modernized platform to improve performance and support a centralized dispatch system consistent with nationwide best practices
- Addressing an aging bus, patrol vehicle, and helicopter fleet to perform basic law enforcement operations
- Working to create a jail management system; the County is the largest law enforcement agency in the country without one in place

Thank you for a productive meeting. We will continue to work closely with your Productivity Managers, Richard Martinez, Tracey Jue, and Glen Joe. Please contact Jackie Guevarra, Executive Director, at jguevarra@bos.lacounty.gov for additional information.

Sincerely,



WILLIAM B. PARENT
Chair

WBP:JTG

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