

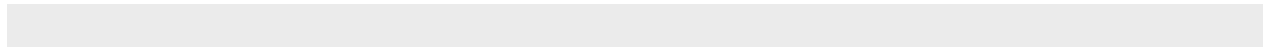
County of Los Angeles Productivity Managers' Network

**37th Annual PQA Evaluation
Burton W. Chace Park, Marina Del Rey
August 7, 2024**



The Productivity Managers' Network's (PMN) meeting was held on Wednesday, August 7, 2024. Approximately 50 Productivity Managers, 7 Commissioners, and Commission staff were in attendance.

Meeting Agenda



Welcome Remarks



Jackie T. Guevarra, Executive Director, Quality and Productivity Commission, welcomed the PMN to this year's evaluation, held at Burton Chace Park in Marina del Rey. She welcomed all the newly appointed Managers or managers who are taking part in their first Productivity and Quality Awards (PQA) to the evaluation. She thanked Commissioners for attending the evaluation, along with Productivity Managers, who represent 30 County departments, and one Board office.

*Jackie T. Guevarra, Executive Director
Quality and Productivity Commission*

Commissioner Jeff Penichet, 2024 PQA Ad Hoc Committee Vice-Chair, welcomed and thanked Managers on behalf of the Commission for attending the evaluation. He announced that there are 98 applications to review. The Commission truly appreciates the Managers' time to review, evaluate, and score all the applications. He said that *"there is great wisdom here"* (referring to Managers and Commissioners) and the Managers' scores play a significant role in determining the Top Ten and Commission Special Awards.



Jeff Penichet
Quality and Productivity Commission

This year's theme is *"Commitment to Serving People and Solving Problems."* After the Evaluation, Commissioners will finalize the Top Ten and Commission Special winners. He reported that Laura Perez, Program Manager, will contact departments immediately after the winners are finalized on August 13, 2024 to schedule the Top Ten site visits between August 19-30, 2024. He thanked the PQA ad hoc Committee members: Commissioners Jacki Bacharach, Nancy Harris, Huasha Liu, Edward McIntyre, William Parent, and Mark Waronek. He also thanked the PMN Executive Committee, especially Patricia Soltero Sanchez, PMN PQA Chair. Both Committees worked hard to get the 2024 PQA where it is today. A big thank you to everyone involved!

PQA Evaluation Overview and Instructions

Jackie T. Guevarra, Executive Director, Quality and Productivity Commission, provided the following instructions:



Jackie T. Guevarra, Executive Director
Quality and Productivity Commission

- Each entry can be awarded up to four points. Four points are equivalent to an "A," three points are equivalent to a "B," etc. No decimal points are allowed.
- The lowest grade that can be given is a "1" – no zeroes allowed.
- Although departments may have multiple evaluators, each department may submit only one scoring sheet.
- Higher points are awarded to projects that clearly exhibit quality and productivity including factors such as:
 - Impact
 - Quality
 - Collaboration
 - Productivity or Service Enhancement
 - Measure of Success
 - Cost Benefit
 - Creativity
 - Transferability

Recognition of Most Creative PQA Entry Titles

Jackie Guevarra stated that in prior years, former Commissioner Evelyn Gutierrez handed out the first awards for most creative titles of the PQA season. In honor of Commissioner Gutierrez, Jackie Guevarra continues the tradition with the *Annual Evelyn Awards*. Jackie Guevarra, Keisha Belmaster (who crafted the most creative prizes), and Ruben Khosdikian handed out the following awards for their most creative titles:

- ***Wiser Dining*** – Aging and Disabilities
- ***Illuminate LA*** – Arts and Culture with First Supervisorial District
- ***Mission: Paperless*** – Chief Executive Office
- ***Ain't Easy Being Wheezy: Improving Asthma Care*** – Health Services (Edward R. Roybal Comprehensive Health Center)
- ***Let's Mix It Up!*** – Health Services (Rancho Los Amigos National Rehabilitation Center)
- ***Citizenship in a Bag: Empowering New Americans*** – LA County Library with First Supervisorial District
- ***"EPIC-LA": An Extraordinary Journey*** – Regional Planning with Chief Executive Office, Fire, Parks and Recreation, Public Health, and Public Works

Jackie also awarded the Department of Beaches and Harbors for their Project: *Disaster Service Workers (DSW) Dashboard* for being the first department to submit their PQA application. They submitted it one month ahead of the deadline! Congratulations to all!

Raffle Winners

Congratulations to Productivity Managers Sonia Fernandez (ISD), Lisa Lopez (County Counsel), and Matthew Gonzales (TTC)! They were our raffle winners and took home gift cards from Starbucks.



Group Photos









***A Special “Thanks” to Stefan Popescu and Angelica Vicente,
Productivity Managers, and staff from the Department of Beaches
and Harbors for making the Evaluation a successful event!***