

# START-ODS



## SYSTEM TRANSFORMATION TO ADVANCE RECOVERY AND TREATMENT

Los Angeles County's Substance Use Disorder (SUD) Organized Delivery System

### ***START-ODS Access and Treatment for the Criminal Justice Involved Population***

Presented by Department of Public Health – Substance Abuse Prevention and Control (DPH-SAPC)



Los Angeles County Annual Drug Court Conference  
June 7, 2018



## Presentation Overview

- **START-ODS**
  - Overview
  - Access
- **Criminal Justice Involved SUD Treatment Programs**
  - Access and services for Criminal Justice Involved population
  - Specialized programs
- **Recovery Bridge Housing**



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**START-ODS**  
SYSTEM TRANSFORMATION TO ADVANCE RECOVERY AND TREATMENT

***START ODS***  
***Overview and Access***

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**START-ODS**  
SYSTEM TRANSFORMATION TO ADVANCE RECOVERY AND TREATMENT


Los Angeles County's Substance Use Disorder Organized Delivery System

**The Drug Medi-Cal Organized Delivery System (DMC-ODS) Waiver is the greatest opportunity in recent history to design and implement an SUD system of care that has the financial and clinical resources to more fully address the complex and varied needs of individuals with SUDs.**

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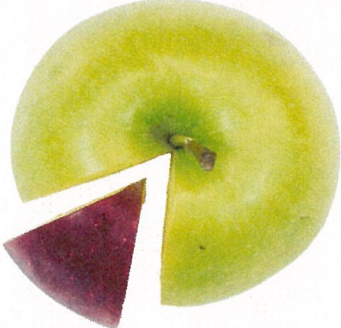








**BEFORE July 1, 2017:**  
Multiple primary payers  
and funding sources

**NOW:** Drug Medi-Cal  
(DMC) will fund most  
services for most patients



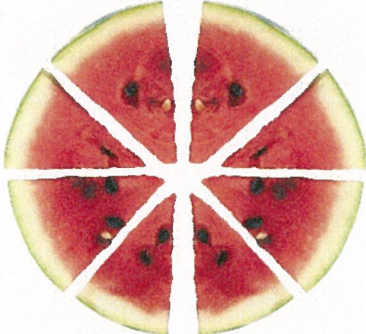
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**BEFORE July, 1, 2017:**  
Not all DPH-SAPC  
providers and provider  
sites are DMC certified

**NOW:**  
DPH-SAPC Treatment  
Contractors are DMC Certified  
for all Contracted Levels of Care



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## ***SERVICE EXPANSION NEEDS AND OPPORTUNITIES***

In 2014, Medi-Cal eligibility expanded to include single, non-elderly adults with or without dependent children and incomes up to 138 percent of the Federal Poverty Level (FPL), and in May 2016, children under 19 regardless of immigration status also became eligible if other household income eligibility requirements were met.

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## ***Benefits***

START-ODS expands the available services to patients in order to create a fuller continuum of care.

### Old DMC-SUD System


- ☒ Outpatient
- ☒ Intensive Outpatient
- ☒ Residential (Perinatal Patients Only)
- ☒ Opioid Treatment Program
  
- ☒ Individual Sessions (Crisis Only)
- ☒ Group Sessions

### New DMC-SUD System for Youth and Adults

- ☒ Outpatient
- ☒ Intensive Outpatient
- ☒ Residential (All Populations – 3 Levels of Care)
- ☒ Opioid Treatment Program
- ☒ Additional Medications for Addiction Treatment
- ☒ Withdrawal Management (Detox)
  
- ☒ Individual Sessions (No Limits)
- ☒ Group Sessions
- ☒ Family Therapy
- ☒ Case Management/Care Coordination
- ☒ Recovery Support Services
- ☒ Field-Based Services
- ☒ **Recovery Bridge Housing**

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## ADVANCING CLINICAL PRACTICES AND GUIDELINES

The process for determining where an individual is referred for SUD treatment services will be based on medical necessity and the ASAM Criteria. Standardized clinical practices and tools and evidence-based practices (EBP) implemented to help improve patient outcomes.

<u>Previous SUD System</u>		<u>New SUD System</u>	
Screening Tool:	Provider selected	Screening Tool:	ASAM Triage Tool for Adults Youth and Parent Tool
Assessment Tool:	Provider selected	Assessment Tool:	ASAM-Based (ASAM CONTINUUM or LAC approved)
EBPs:	Provider selected	EBPs:	At minimum, Motivational Interviewing and Cognitive Behavioral Therapy

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## DPH-SAPC


**DPH-SAPC leads and facilitates the delivery of a full spectrum of prevention, treatment, and recovery support services proven to reduce the impact of substance use disorders (SUD).**

- DPH-SAPC contracts out the majority of its SUD services; only one County-run residential and OP facility (Antelope Valley Rehabilitation Centers)
- Over 150 contracted community-based SUD providers who provide services at over 300 sites throughout LA County

- **Mission**
  - Reduce community and individual problems related to alcohol and drug abuse through evidence-based programs and policy advocacy.
- **Vision**
  - Provide countywide access to “Precision Addiction Medicine” → the right service, at the right time, for the right duration, in the right setting.

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**COUNTY OF LOS ANGELES**  
**Public Health**

## Eligibility

Youth, young adults, and adults can access **no-cost (no fees)** substance use disorder (SUD) treatment services at any provider in the network if they meet the following criteria and meet **medical necessity**:

Los  
Angeles  
County  
Resident

+

**Medi-Cal Eligible or Enrolled**  
*(active benefits are not required at time of screening, referral, or intake)*

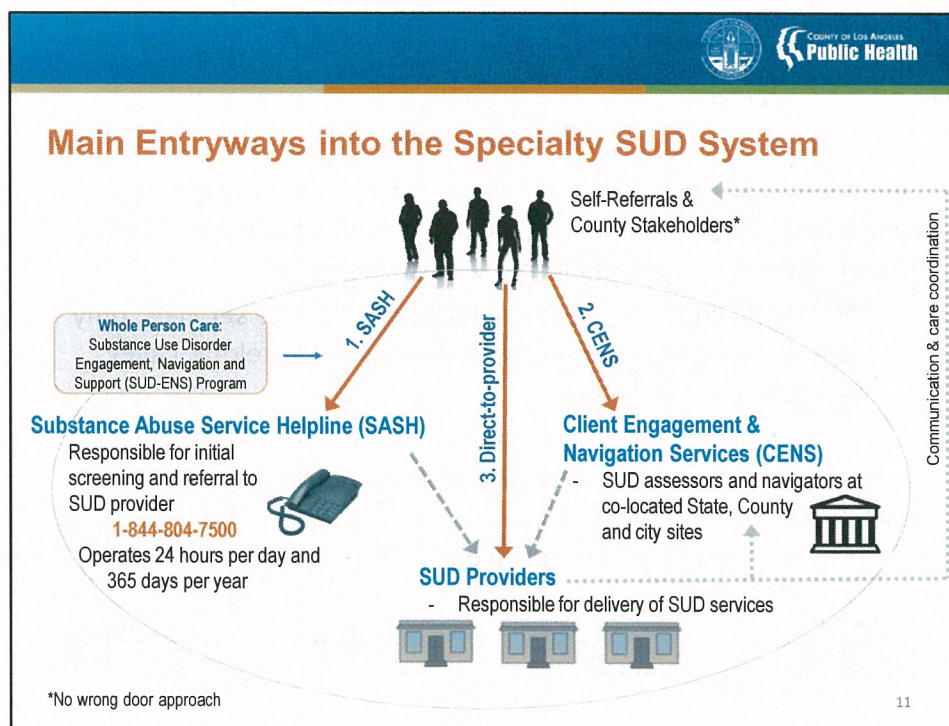
OR

**My Health LA Eligible or Enrolled**  
*(active participation is not required at time of screening, referral, or intake)*

OR

**Other County-Funded Program Participant**  
*(such as AB 109, Promoting Safe and Stable Families Time Limited Family Reunification (PSSF-TLFR), Title IV-E, and Juvenile Justice Crime Prevention Act (JJCPA))*

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**COUNTY OF LOS ANGELES Public Health**

### FIND AVAILABLE SUBSTANCE USE SERVICES NEAR YOU

- Option 1 If you want to speak to someone directly to access services, call the Substance Abuse Service Helpline (SASH) at 844-304-7500
- Option 2 If you want to identify substance use services online [CLICK FOR INSTRUCTIONS](#)
- Option 3 Search by agency name - Enter agency name

Starting Location: Enter a location (Default: Los Angeles County, CA) Select SEARCH

**Filtering:**


TREATMENT/SERVICE TYPE: +

LANGUAGES SPOKEN: +

**CLIENT SERVED:** +

- Adult +
- Youth +
- Women +
- Medication-Assisted Treatment (MAT) +
- Parent/Guardian (Primarily with Children) +
- Parent/Guardian (Mostly with Children) +
- Prenatal +
- Physically Disabled +
- Developmentally Disabled/Delayed +
- Visually Impaired +
- Hearing Impaired +
- Co-Occurring Mental Health Conditions +
- LGBTQ +
- Native +
- Homeless +
- Court Connection, Probation/Parole, Re-entry +
- Sexually Exploited +

RESET FILTER



Agency	Available Hours	Intake Appointment	Specific Service Type	Language Spoken
<b>1</b> 0-421986 <b>LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE</b>	470 East 3rd Street, Suites A & B Los Angeles, CA 90013 Business Hours: Sun. Closed, Mon - Thu. 7:30 am - 7:30 pm, Fri. 7:30 am - 4:30 pm, Sat. 7:00 am - 3:30 pm Phone number: (213) 626-6411	OP IGP	Adult, Co-Occurring Mental Health Capabilities, Court Diversion, Probation/Parole, Re-entry, Criminal Justice, Homeless, LGBTQ, Older Adults, Parent/Guardian (Female) with Children, Sexually-Exploited, Veterans, Young Adults	English, Spanish

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**COUNTY OF LOS ANGELES Public Health**

## Client Engagement and Navigation Services (CENS)

- **Target Population**
  - County clients who are involved with state, County, and city entities (e.g., Probation and Courts)
- **Core Activities**
  - Client outreach and engagement
  - Client eligibility and enrollment (e.g., health coverage)
  - Client education
  - Client screening, appointment scheduling, reminders and follow-up
  - Service navigation, ancillary referrals and linkages, documentation and reporting
  - Agency and community education

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## CENS

- **Co-locations for Criminal Justice Involved Population (to be discussed)**
  - Probation Offices (Assembly Bill 109)
  - Courts (Co-Occurring Integrated Care System, Proposition 47 Drug Cases, and Community Collaborative Courts)
  - Jail (Substance Treatment and Re-entry Transition – Community)
- **More information about CENS**
  - See page 26 to 31 of *DPH-SAPC Provider Manual 3.0*
  - <http://publichealth.lacounty.gov/sapc/NetworkProviders/Privacy/ProviderManual.pdf>

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**START-ODS**  
SYSTEM TRANSFORMATION TO ADVANCE RECOVERY AND TREATMENT

## ***Criminal Justice Involved SUD Treatment Programs***

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### START-ODS Access and SUD Treatment Services for Criminal Justice Involved (CJI) Population

- Criminal Justice Involved (CJI) Population
  - Probation supervised
  - Parole supervised
  - Court ordered (does not include drug education; Driving Under the Influence and Penal Code 1000)
    - Proposition 36 (2000)/Penal Code 1210
- Access
  - Direct to provider (Service Bed Availability Tool (SBAT; see slide 12; <http://sapccis.ph.lacounty.gov/sbat/>)
    - Check **Court Diversion, Probation/Parole, Re-entry** on Filter
  - SASH
    - 1-844-804-7500

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### START-ODS Access and SUD Treatment Services for CJI Population

- Substance Use Disorder treatment
  - See slide 7

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### Specialized Services for CJI Population

- Department of Probation
  - Assembly Bill (AB) 109
- Sherriff's Department
  - Substance Treatment and Re-entry Transition – Community (START – Community)
- Court
  - Co-Occurring Integrated Care Network (COIN)
  - Drug Courts
  - Community Collaborative Courts
  - CENS for Proposition 47 Drug Cases

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### AB 109/Post-Release Community Supervision (PRCS)

- Supervised by Department of Probation
- Clients supervised under PRCS referred to as Postrelease Supervised Persons (PSPs)
- Eligible for PRCS if most recent offense is N3
  - Non Violent
  - Non Serious
  - Non Sexual (though certain sex offenses may be eligible for release)

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## PSPs

- County offenders with N3 offense
- N3 Splits = Clients with County jail and Probation supervision
- State prisoners with latest charge being N3 offense
  - High majority of PSPs in 2011 were State prisoners with N3 offense, but numbers from this group have diminished over years
- Proposition 57 (2016)
  - Certain State prison inmates convicted of nonviolent felony offenses would be considered for early release
  - The State prison system award additional sentencing credits to inmates for good behavior and approved rehabilitative or educational achievements

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## AB 109 CENS Probation Co-locations

- **Client Engagement and Navigation Services (CENS co-located at Probation Offices)**
  - South Bay (Carson)
  - Antelope Valley (Lancaster)
  - Long Beach
  - San Fernando Valley (Pacoima)
  - Pasadena
  - Pomona
  - Rio Hondo (Whittier)
  - South Los Angeles
  - Community Resource and Reentry Center (CRRC) at Inmate Reception Center

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## AB 109/PRCS Treatment

- **AB 109 Implementation (October 1, 2011)**
  - Selected treatment providers/sites
  - Limited levels of care (Residential and Outpatient Services)
- **Now**
  - Can be referred to SUD treatment providers offering treatment to criminal justice population (See SBAT)
  - More levels of care offered

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## Specialty AB 109 Program – START – Community

- Partnership with Sheriff's Department
- Population: N3 (Jail Only) – Still in custody
- Eligibility
  - History of drug/alcohol usage
  - No past violent, sexual, or arson charges
  - Clearance from Sheriff's Department
- Last 90 days in custody spent at residential treatment with ankle monitor in lieu of incarceration

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### **Specialty AB 109 Program – START – Community**

- 6 Providers (8 Sites)
- CENS co-located at Jail

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### **Specialty AB 109 Program – Co-occurring Integrated Care Network (COIN)**

- Population: AB 109 with SUD and persistent mental health
- Partners
  - Revocation Court (Division 83) Bench Officer
  - Probation
  - District Attorney
  - Public Defender
  - DMH
  - DPH-SAPC

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## Specialty AB 109 Program – COIN

- Treatment
  - SUD residential treatment (up to 90 days)
  - Mental health psychotropic treatment
  - Medication Assisted Treatment
- 2 treatment sites
- CENS co-located at Division 83 Court

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## Adult Drug Court

- Drug Court based on a national model where courts (Judge, Public Defender, and District Attorney), law enforcement, Probation, and contracted SUD treatment providers work together to motivate and engage court-vetted, high risk/high needs defendants in court supervised treatment

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### Adult Drug Court

- Courts:
  - Compton
  - Clara Shortridge Foltz Criminal Justice Center (Downtown Los Angeles)
  - East Los Angeles
  - El Monte
  - Inglewood
  - Lancaster
  - Governor George Deukmejian (Long Beach)
  - Pasadena
  - Santa Monica/LAX
  - Van Nuys

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### Second Chance Women's Reentry Drug Court

- The Second Chance Women's Reentry Court Program is a drug court-modeled program for female parolees and probationers who have chosen to participate in court-supervised, integrated SUD treatment as an alternative to returning to incarceration.
- Clara Shortridge Foltz Criminal Justice Center (Downtown Los Angeles)

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## Community Collaborative Courts (CCC)

- The Community Collaborative Courts are multi-disciplinary and resource intensive responses to addressing the needs of the following:
  - Veterans
  - Chronically homeless
  - Mentally ill
  - Victims of sex trafficking
  - Transitional at-risk youth
  - Individuals with an SUD
- Goal: To engage defendants with health and social service resources in Los Angeles County, including SUD treatment

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## CCC

- Built around the collaborative team approach involving the following:
  - Court (Judge, Public Defender, and District Attorney)
  - Probation
  - Sheriff's and other law enforcement
  - Community service providers, including DPH-SAPC
- Co-located CENS at following Courts to link clients to SUD criminal justice treatment provider:
  - Compton
  - Clara Shortridge Foltz Criminal Justice Center (Downtown Los Angeles)
  - Governor George Deukmejian (Long Beach)
  - Van Nuys

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### CENS for Proposition 47 Cases

- Penal Code (PC) 1000 (formerly “Deferred Entry of Judgment” or “DEJ”) or Proposition 36 (2000)/Penal Code 1210 created statutory mechanisms for defendants to earn dismissal of Proposition 47 drug cases by completing a SUD treatment program
- DPH-SAPC collaborated with the Los Angeles City Attorney’s Office to co-locate CENS staff at Courts

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### CENS for Proposition 47 Cases

- Goals:
  - Increase engagement in SUD treatment following a plea to a Proposition 47 drug case
  - Retain those defendants in treatment for minimum of 12 weeks to earn dismissal and facilitate lasting behavioral change

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## CENS for Proposition 47 Cases

- Co-located CENS at Courts will link clients to SUD criminal justice treatment provider:
  - Clara Shortridge Foltz Criminal Justice Center (Downtown Los Angeles)
  - Van Nuys

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SYSTEM TRANSFORMATION TO ADVANCE RECOVERY AND TREATMENT

Los Angeles County's Substance Use Disorder Organized Delivery System

## ***RECOVERY BRIDGE HOUSING***

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## SUD AMONG HOMELESS AND UNSTABLY HOUSED INDIVIDUALS

- DPH-SAPC served 55,985 SUD treatment admissions in Fiscal Year (FY) 2015-16
- 21.5% of those admitted were homeless
- 34.5% of those who were homeless at admission found stable housing at discharge

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## Recovery Bridge Housing (RBH)

A type of abstinence-based housing that provides a safe interim living environment for DPH-SAPC patients, including those in Medications for Addiction Treatment (MAT).

**Eligibility Criteria:** ☒ 18 years or older  
☒ Homeless or unstably housed  
☒ Concurrently enrolled in Outpatient (OP), Intensive Outpatient (IOP), Outpatient Withdrawal Management (OP-WM), or Opioid Treatment Program (OTP)

**Length of Stay:** Up to 180 days for general patients, and up to 60 days postpartum for perinatal patients

**Capacity:** Targeted 750 beds for FY 2017-18

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## RBH

**Funding Support:** ☒ Measure H for those exiting institutions  
☒ Other applicable DPH-SAPC funding sources

**Access Point:** DPH-SAPC System of Care

**Referral Paths:** ☒ Substance Abuse Service Helpline (SASH)  
 1-844-804-7500  
☒ Client Engagement and Navigation Services (CENS) teams that are conducting homeless outreach, or providing onsite services for permanent supportive housing clients through Homeless Strategy D7  
☒ Direct to SUD Providers through the Service and Bed Availability Tool (SBAT)

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## RBH

**FIND AVAILABLE SUBSTANCE USE SERVICES NEAR YOU**

☒ **Option 1:** If you want to know if someone eligible to receive services, call the Substance Abuse Service Helpline (SASH) at 1-844-804-7500.  
☒ **Option 2:** If you want to identify substance use services, call the SBAT (Service and Bed Availability Tool) at 1-844-804-7500.  
☒ **Option 3:** Search by agency name.

**Starting Location:** 1000 N. Hollywood Blvd, Los Angeles, CA 90028

**SEARCH**

**RESULTS:**

- 1. **Substance Abuse Service Helpline (SASH)**  
 1-844-804-7500  
 24 hours a day, 7 days a week  
 1000 N. Hollywood Blvd, Los Angeles, CA 90028
- 2. **Substance Abuse Service Helpline (SASH)**  
 1-844-804-7500  
 24 hours a day, 7 days a week  
 1000 N. Hollywood Blvd, Los Angeles, CA 90028
- 3. **Substance Abuse Service Helpline (SASH)**  
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 24 hours a day, 7 days a week  
 1000 N. Hollywood Blvd, Los Angeles, CA 90028



**LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE**

Center	Address	Hours	Phone
1. <b>OP/IOP and Detox Services</b>	1000 N. Hollywood Blvd, Los Angeles, CA 90028	Mon-Fri: 9 am - 5 pm, Sat: 9 am - 12 pm, Sun: 9 am - 12 pm	1-844-804-7500
2. <b>OP/IOP and Detox Services</b>	1000 N. Hollywood Blvd, Los Angeles, CA 90028	Mon-Fri: 9 am - 5 pm, Sat: 9 am - 12 pm, Sun: 9 am - 12 pm	1-844-804-7500
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**Referral Process:** ☒ Clients are referred for SUD assessment.  
☒ If client meets criteria for OP/IOP/OP-WM/OTP treatment and for RBH, the SUD provider then initiates the referral to an RBH provider.



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# QUESTIONS?

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## START-ODS RESOURCES

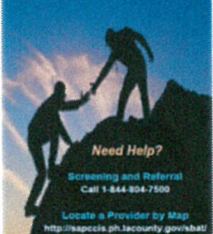
**DPH-SAPC Website:**  
<http://publichealth.lacounty.gov/sapc/>

**Patient Brochure:**  
(English) <http://publichealth.lacounty.gov/sapc/PatientPublic/Brochure.pdf>  
(Spanish) <http://publichealth.lacounty.gov/sapc/PatientPublic/BrochureSpanish.pdf>

**For DPH-SAPC RBH or Homeless Strategy-Related Questions:**  
[SAPC\\_ASOC@ph.lacounty.gov](mailto:SAPC_ASOC@ph.lacounty.gov)

LOS ANGELES COUNTY  
SUBSTANCE USE  
TREATMENT SERVICES

Free services for Medi-Cal,  
My Health LA, and Other  
County-Funded Eligible  
Youth and Adults



**Need Help?**  
Screening and Referral  
Call 1-844-804-7500

Locate a Provider by Map  
<http://asapc.ph.lacounty.gov/rbh/>

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### Contact Information

- Criminal Justice Program inquiries:
  - Yanira A. Lima, Adult Systems of Care Chief
  - Phone: (626) 299-3202 E-mail: [ylima@ph.lacounty.gov](mailto:ylima@ph.lacounty.gov)
  
- Recovery Bridge Housing inquiries:
  - Kristine Glaze, Homeless Programs Manager
  - Phone: (626) 299-3545 E-mail: [kglaze@ph.lacounty.gov](mailto:kglaze@ph.lacounty.gov)
  
- Client Engagement and Navigation Services (CENS) inquiries:
  - Kyle Kennedy, CENS Program Analyst
  - Phone: (626) 299-3234 E-mail: [kkennedy@ph.lacounty.gov](mailto:kkennedy@ph.lacounty.gov)